

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 371345

Related Complaint Id:

County: Bucks

Municipality: Plumstead Township

Entered By: LISA MILLER

After Hours (Y/N): N

Source: Phone Call

ER Related (Y/N): N

Date Received: 04/12/2023

Date Acknowledged:

Abbreviated Description: Odors from composting slaughterhouse waste.

Long Description:

Call Log

Seq # 1

Call Log Received	Source	Comment
04/12/2023 11:31 AM	Phone Call	Complaint regarding foul odors emanating from a slaughterhouse for the past few months including today. The odors began over the winter when a new owner took over. Caller said that leftover material from slaughtering cows is buried onsite, and the odors are evident in the neighborhood and attracting vultures. The business processes approximately 2 trailers of cattle per week.

Call Log

Seq # 2

Call Log Received	Source	Comment
04/12/2023 03:17 PM	Phone Call	Caller described "horrible" odors from the slaughterhouse today and last weekend. Odors were not as evident yesterday. They said this has been a concern for a few months.

Responsible Party Information

Name:

Home Phone:

Company: Kingdom Provisions

Work Phone: 267-914-7430

Ext:

Permit #:

Mobile Phone:

County:

Municipality:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Response Information

Priority: 3

of Documents: 0

Program: Waste Management

Complaint Type: Odor

Date Referred:

Date Response Assigned: 04/12/2023

Referred To:

Date Reponse Due: 05/24/2023

Date Resolved: 04/19/2023

Date First Response: 04/12/2023

Inspector: MOLLY GOODMAN

Supervisor: JONATHAN E BOWER

Investigation Information

Date Assigned: 04/12/2023

Date Investigated: 04/12/2023

Type: Phone Call

Inspector: MOLLY GOODMAN

Violation (Y/N): N

eFACTS Inspection Id:

Investigation Id: 423122

Investigation Description: On April 12, 2023, I, Molly Goodman – Solid Waste Specialist, initiated a complaint investigation regarding concerns of odors coming from a livestock composting facility, Kingdom Provisions, located at 5960 Durham Road, Pipersville PA 18947. The complainant was available to chat over a phone call with additional details about the situation. They elaborated that the odors had begun a few months ago after the property transferred owners. The facility had been accepting multiple large trucks containing cattle on a daily basis. They alleged that Kingdom Provisions has been burying the remains of the carcasses on the site and turkey vultures had been circling the area. Plumstead Township has been contacted, and the complainant stated that in response, Kingdom Provisions had accepted approximately forty (40) loads of soils, which had been applied on top of the area they had seen remains being buried. The complainant stated that the Pennsylvania Department of Agriculture (“DOA”) was also contacted.

Date Assigned: 04/12/2023

Date Investigated: 04/18/2023

Type: Site Visit

Inspector: MOLLY GOODMAN

Violation (Y/N): N

eFACTS Inspection Id:

Investigation Id: 423375

Investigation Description: On April 18, 2023, an onsite investigation was conducted. Jesse Hill, Zoning Officer for Plumstead Township, and Melanie Bason, Environmental Protection Specialist for the Bucks County Department of Health, were additionally in attendance. Ephriam Stoltzfus, Owner of Kingdom Provisions, was available to provide access to the site and discuss concerns regarding the facility. Mr. Stoltzfus stated the facility is regulated by the USDA and that the property was currently being leased, with a plan to fully purchase the area in December 2023. Mr. Stoltzfus stated no dead animals are accepted and the slaughter operation follows strict guidelines in the presence USDA representative. The facility accepts and slaughters lambs, sheep and cattle and takes in approximately 200-250 animals per week in about 2 loads. The livestock mortality composting occurs in the back of the property, on a concrete pad to prevent leaching into groundwater supplies. Mr. Stoltzfus explained that the process involves a base layer of about 5-6” of a mixture of manure from the site and wood waste/shavings from Heacock Lumber. Livestock waste is placed on top of the mixture and an additional layer of the wood/manure mixture is used as cover. Mr. Stoltzfus stated that the vultures and odor had occurred during a period when the compost was not being regularly turned. Currently, the facility is turning compost on a regular basis, monitored for temperature, and Mr. Stoltzfus is requiring employees to provide photographic evidence that the piles are being covered at night. An odor was detected when standing at the location of the compost piles, but standing approximately 50 feet downwind, there was a faint odor that would be that of a typical operation.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 371903

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 05/03/2023

Abbreviated Description: Odors from slaughterhouse composting.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
05/03/2023 01:38 PM	Phone Call	Caller is reporting "unbearable" odors from Kingdom Provisions over the last 3 days.
05/12/2023 03:45 PM	Phone Call	I'm calling to make another complaint. I haven't heard back from you guys about Kingdom Provisions. It's a butcher and Pipersville. You guys went out and visited about probably a month or so ago and it the past two weeks straight, every single day. The smell has been horrible. There's all sorts of animals back out that we usually never have. Turkey vultures. I can't like even sit outside if someone can call me back.
05/24/2023 12:25 PM	Phone Call	I've called before about the same issue. It's about Kingdom Provisions. I think I called maybe 2 weeks ago and then this weekend again it's started smelling again. It was fine for a couple of days. Today It's horrible.
06/05/2023 09:07 PM	Phone Call	It's been going on and off all day. It's right now I'm trying to sit out on my deck. Can't sit there. My husband woke up this morning. We had the windows open. He threw up, had to call out of work.

Call Log

Seq # 2

Call Log Received	Source	Comment
05/12/2023 07:23 AM	Email	Email to CLW inspector regarding terrible odors and dark colored water in the creek this morning.

Call Log

Seq # 3

Call Log Received	Source	Comment
05/12/2023 05:30 PM	Phone Call	One of my neighbors is spilling something on their field that my house smells like human feces. It smells horrible, like a sewer.
05/28/2023 08:18 AM	Phone Call	I called previously to complain about the smell -the sewer smell - and I know you guys some inspector but that did not help because whoever is dumping something, they still do. I can't even open up the windows and because my whole house smells like sewer.

Responsible Party Information

Name:
Company: Kingdom Provisions
Permit #:
County:
Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:
Work Phone: 267-914-7430 **Ext:**
Mobile Phone:
Municipality:

Response Information

Priority: 3

of Documents: 4

Program: Waste Management

Complaint Type: Odor

Date Referred:

Date Response Assigned: 05/03/2023

Referred To:

Date Reponse Due: 06/14/2023

Date Resolved: 06/06/2023

Date First Response: 05/11/2023

Inspector: MOLLY GOODMAN

Supervisor: JONATHAN E BOWER

Investigation Information

Date Assigned: 05/03/2023

Date Investigated: 05/11/2023

Type: Other

Inspector: MOLLY GOODMAN

Violation (Y/N): N

eFACTS Inspection Id: 3569822

Investigation Id: 424931

Investigation Description: On May 11, 2023, I, Molly Goodman – Solid Waste Specialist, initiated an investigation for a complaint regarding alleged activity involving foul odors from a slaughterhouse, Kingdom Provisions, at 5960 Durham Road, Pipersville, PA 18947. The complaint stated that additionally, the site was attracting turkey vultures. An inspection was conducted on April 18, 2023, and at the time of the inspection, the odors were typical for an operation with livestock and no turkey vultures were observed. Ephraim Stoltzfus was at the site at the time of the inspection and was available to provide access to the site and was able to elaborate on the alleged activities occurring at facility. Mr. Stoltzfus acknowledged Kingdom Provisions had failed to maintain their composting pile a few weeks prior, which had attracted turkey vultures to the site. At the time of the inspection, an odor of the decomposition of the animal carcasses was noted, however it did not travel further than fifteen (15) feet. Composting activities were observed to be confined to an area of the property on top of a concrete pad. Mr. Stoltzfus stated that the livestock remains are layered between a mixture of wood waste received from Haycock and manure generated onsite that is used as a cover during the night.

On May 11, 2023, Mr. Stoltzfus was contacted via email and was provided with a copy of the Food Processing Residual Management Manual. An additional copy was provided on May 18, 2023, with the request for a response within 10 days of the receipt of the email.

On May 23, 2023, Mr. Stoltzfus sent a confirmation email acknowledging the manual had been received.

On May 24, 2023, the complainant provided an update of the current conditions and alleged that the odors were not as potent for the two (2) weeks proceeding the site inspection. In the previous few days, the odors increased and were consistent. Racoons, coyotes, and foxes were observed at the site. Cleaning supplies were allegedly being dumped onto the ground and the complainant stated that there had been odors of burning hair, but they had not seen smoke or other indicators that there was open burning at the site. The complainant was concerned that the quantity of deceased livestock being composted exceeds the capacity of the concrete storage pad.

On May 27, 2023, Mr. Stoltzfus contacted the Department and stated that Kingdom Provisions is currently working with Tri County Spreading to create a plan for an operation utilizing wash water and compost generated as a byproduct of crop farming occurring onsite. Mr. Stoltzfus provided correspondence with Reuben Kennel, Ag Team Member for Tri County Spreading. Mr. Kennel stated that Tri County Spreading has received information from Kingdom Provisions providing results from soil sampling, analysis of compost and waste water generated at the site, suitable field acreage, cropping and tilling information, and the land application methods that currently being utilized onsite. Tri County Spreading is currently working to develop a Nutrient Management Plan and an Agricultural Erosion and Sedimentation Plan in accordance with the Food Processing Residual Management Plan. Mr. Kennel stated that the plans will be provided to the Department by June 9, 2023.

Date Assigned: 05/03/2023

Date Investigated: 06/06/2023

Type: Site Visit

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3569822

Investigation Id: 425769

Investigation Description: On June 6, 2023, I, Molly Goodman – Solid Waste Specialist, conducted a complaint investigation regarding odors alleged to be coming from Kingdom Provisions, located at 5960 Durham Road Pipersville PA 18947. Paul Jardel, Water Quality Specialist, was additionally in attendance. Complaints received by the Department allege that odors smelling like sewage and rotting flesh have been affecting the nearby neighborhood and expressed concerns that run off from the site could be entering a nearby stream or potentially contaminating well water.

Following the investigation into this complaint on 5/11/2023, the Department has requested that Kingdom Provision demonstrate how the composting of waste generated by their process follows best management practices ("BMP"). Kingdom Provisions has been provided the Food Processing Residual ("FPR") manual, to assist in establishing their BMP. Kingdom Provisions has responded to the request by stating that Tri County Spreading has been contracted to develop a Nutrient Management Plan Agricultural Erosion & Sedimentation Plan, and a Compost Operations Plan that includes an Odor Control Plan. Tri County Spreading is expected to complete this information for Kingdom Provisions before June 15, 2023.

At the time of this inspection, Kerry Rush, Owner/Operator, was at the site and was able to discuss the operation and current conditions of the property. Mr. Rush stated that the piles of waste are not being composted and are storage piles. If the waste is not composted following BMP, Kingdom Provisions is obligated to manage the material as a residual waste. At the time of the inspection Kingdom Provisions had failed to properly manage residual waste as described at 25 Pa Code section 299.101. Kingdom Provisions failure to properly manage residual waste without a first obtaining a permit is a violation of 25 Pa code section 287.101(a). All putrescible waste should be removed immediately and residual waste generator requirements should be enacted.

A site walk was conducted. Behind the slaughterhouse, a hole approximately 6" in diameter was observed to be uncovered. Mr. Rush explained it was a drain for the sewage tank, and that when the operations were occurring, the hole becomes blocked as a result of the machinery moving and covering the drain. Mr. Rush stated that human waste deposited to the septic system is completely segregated from animal waste, which is used for composting. A tank used to store waste blood from the slaughtering process was explained to be pumped out regularly for disposal. Mr. Rush was unable to provide receipts for the collection and disposal at the time of the inspection.

The compost pile appeared to be covered and was observed to be completely confined to the concrete pad. Mr. Rush stated that animal remains are layered with a mixture of animal waste and saw dust/wood that is received from Heacock Lumber. Based on a visual inspection, it appeared that no other materials have been mixed in or added to the compost .

No odors were detected along the road in front of the property. Mr. Rush stated that Kingdom Provisions was aware that odors were present and that odors from their business have been strong in the past few days. He attributed the odors to the weather conditions, being hot and humid. It was noted that it is early June 2023 and it is unacceptable to allow odors to persist, travel off site and cause a public nuisance.

Mr. Rush additionally suggested the odor is coming from a container located behind the slaughterhouse. Noticeably strong odors of decaying animal remains were detected within approximately 20' of the container. Mr. Rush stated that the container was used for waste bones and fat. Primarily cardboard and remains of slaughtered animals were observed in the container and debris, including parts of an animal carcass, was observed outside the container. Upon closer inspection, the container was observed to harbor a large number of vectors. Kingdom Provisions stored putrescible waste in a manner that failed to minimize and control conditions that create a public nuisance, contrary to 25 PA Code 299.115. Mr. Rush stated that the waste will be removed from the site in a timely manner and documentation will be provided that will demonstrate the waste has been disposed of properly.

The owners of Kingdom Provisions have reach out to the Department to discuss following best management practices or containerizing and disposing of their waste. Further compliance of this operation will be tracked through efacts site ID: 8658337

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 371903

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 05/03/2023

Abbreviated Description: Odors from slaughterhouse composting.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
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Call Log

Seq # 2

Call Log Received	Source	Comment
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Call Log

Seq # 3

Call Log Received	Source	Comment
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05/28/2023 08:18 AM	Phone Call	I called previously to complain about the smell -the sewer smell - and I know you guys some inspector but that did not help because whoever is dumping something, they still do. I can't even open up the windows and because my whole house smells like sewer.

Responsible Party Information

Name:
Company: Kingdom Provisions
Permit #:
County:
Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:
Work Phone: 267-914-7430 **Ext:**
Mobile Phone:
Municipality:

Response Information

Priority: 3

of Documents: 2

Program: Clean Water

Complaint Type: Water Body

Date Response Assigned: 05/12/2023

Date Reponse Due: 06/23/2023

Date First Response: 05/12/2023

Inspector: PAUL A JARDEL

Date Referred:

Referred To:

Date Resolved: 05/12/2023

Supervisor: ANDREW W SINCLAIR

Investigation Information

Date Assigned: 05/12/2023

Date Investigated: 05/12/2023

Type: Site Visit

Inspector: PAUL A JARDEL

Violation (Y/N): Y

eFACTS Inspection Id: 3569822

Investigation Id: 424641

Investigation Description: The above referenced complaint has been investigated and is closed out. Below is the pertinent information.

How was complaint investigated: email, phone calls, Site Inspection

Explain: emailed corresponded with complainant. called and visited the complaint, investigated the site.

Brief findings:

(Delete the 3 that are not needed) Violations observed.

Quick Summary of Findings: Confirmed odors, dead fish, elevated ammonia in the waterway. Tracked back to the Kingdom Provision site..

Did you contact the complainant with the results of your inspection(Delete One)? Yes

Date complaint was closed: 04/15/23

Copy of the inspection report is enclosed: YES

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 373319

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 07/04/2023

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq #	1
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Call Log Received	Source	Comment
07/04/2023 06:56 PM	Phone Call	I'm really concerned about what's going on at that butcher shop and slaughterhouse. It's getting bad enough where I can't take my kids outside to play because we both, all three of us, get physically sick and we just can't stand the smell anymore. If you can, please call me back at this number. I would like to explain further in detail how horrible this situation is getting.
07/28/2023 10:00 AM	Phone Call	Caller said that odors were "horrible" when they woke up at 6am and continued to be when they left for work at 9am. Complainant also contacted his township, and expressed frustration about the situation.
08/01/2023 08:37 PM	Phone Call	I want to file a complaint against Kingdom Provisions. The smell is ridiculous. They're doing something wrong that they have, you know, dead animals that are-they're just leaving out there, cut up and bones and flesh everywhere. The smell is horrible. I'm trying to hang out, clothes to dry. Can't even do that because the smell is so terrible. I don't want to bring it inside. I can't even hang out. I can't even open up a window. Hang clothes outside. I know you guys were out yesterday. Obviously that didn't do anything. I don't understand what has to be done. Does someone have to get sick and die in order for you guys to do anything or take any action? I just don't understand how this is legal, how this can happen in a residential area. It this is ridiculous I can't do this anymore. My next action is probably to go to the news and report this to any sort of newspaper that will take my story Because this is just ridiculous. I contacted that the Township, every organization, the DEP to the EPA to the everything, Department of Department of Health, everything. And it's just ridiculous
09/02/2023 08:15 AM	Phone Call	Hi, I'd like to file a complaint against Kingdom Provisions. I'm smelling this burning smell. It's pretty bad. It's it smells like burning hair to smell it this morning, pretty much all morning and sometime earlier this week around Wednesday or Thursday.

Call Log

Seq # 2

Call Log Received	Source	Comment
07/04/2023 07:15 PM	Phone Call	I'm calling about the Kingdom Provisions butcher that I live near. Again, I'm calling. This is an ongoing issue. For months now, over 8 to 9 months. Nothing has been done, nothing has been any better. It's so bad that my husband wants to move and we tried to have people over for 4th of July. We can't even sit outside. It is. I mean it's disgusting. I can't breathe outside. My daughter gets sick. I don't know what else to do.
07/11/2023 05:52 PM	Phone Call	I'm calling to make a complaint about an odor smell of like decaying animals from Kingdom Provisions in Pipersville. I saw a cow hauler getting dropped off this morning and then within an hour or two it's reeks all day.
07/14/2023 02:56 PM	Phone Call	Hi, I'm calling to make a formal complaint about strong odors coming from Kingdom Provisions and Pipersville. Yesterday didn't smell. I know you guys were out here the day before that. I noticed Wednesday. Today is horrendous. 20 times worse.
07/26/2023 10:15 AM	Phone Call	Hi, I'm calling to report odors coming from Kingdom Provisions in Pipersville. Started Sunday. I mean, it's been going on for nine months, but you guys already know that this Sunday, the 23rd was horrible. I just got back from vacation and was gone all last week, so I'm not sure about last week. Sunday was horrible. Tuesday Yesterday there was a hauler that got dropped off at like 9:00, o'clock in the morning. It smelled all day. And then around nine, o'clock 9:30 at night. It got so bad that I had to shut our windows because it cooled off a little bit so we could let some air in and it was just coming through into the house. That's how bad it is. And it also does smell horrible today. So all right, thank you. Bye.
07/28/2023 07:35 AM	Phone Call	Hi, I'm calling to make a formal complaint about Kingdom Provisions. It's Friday morning, 7:00, o'clock in the morning 7:30. It already smells. It smelled every day since I got back from vacation this past Sunday. I don't know what to do. I'm about to call the cops because I'm not about to go through another weekend of it. My baby's sick with COVID difficulty breathing and the smell does not help.
08/08/2023 02:15 PM	Phone Call	Complaint call this afternoon from a Pipersville resident regarding odors coming from Kingdom Provisions all day today. Caller stated that the township manager informed them on Friday that there was a cease and desist order in place. Caller said today there was a lot of activity (noise, vehicles) at Kingdom Provisions and that odors have been progressively getting worse. Caller also notified the township today about the odors and activity.
08/09/2023 10:13 AM	Phone Call	I'm calling to make a complaint about odors coming from Kingdom Provisions in Pipersville. There was smells coming from there yesterday. I contacted you guys. They're not supposed to be operating. Township told me that they're not even supposed to be occupying the buildings and they should definitely not be slaughtering animals. But I did see just so happened to be outside last night at about 11:30 eleven 45 and I saw a cow hauler pull in the middle of the night. I'm assuming they were dropping off animals. And it smells today too
08/23/2023 04:24 PM	Phone Call	I'm calling to make a formal complaint about Kingdom Provisions in Pipersville. I haven't had a problem the past week, but I'm outside right now and it smells like burning hair. It's a familiar smell from living near this. In a follow-up call to complainant on 8/24/23, they said the odors were no longer occurring, and the burning hair odors tend to be more transient than the odors they detect from the property.
08/30/2023 03:33 PM	Phone Call	Complaint regarding odors today, which began as decomposition smells this morning, then later complainant noted burnt hair odors, and now strong sewage odors emanating from the Kingdom Provisions property (5960 Durham Rd, Pipersville, 18947). Complainant does not need a call back from DEP staff, but requested to have their complaint logged.
09/06/2023 03:31 PM	Phone Call	Complaint call about odors of decomposing animal carcasses this afternoon. Caller said the odors have been present since this morning and progressively getting worse with the heat.

Call Log

Seq # 3

Call Log Received	Source	Comment
07/12/2023 03:56 PM	Phone Call	Caller stated that they just got home from work and they can smell rotting flesh odors from their residence. They said the odors today are not as bad as they have been (they didn't know who to report it to).
07/18/2023 05:30 PM	Phone Call	I live down the road from Kingdom Provisions, the butcher. I just wanted to let you know that it is absolutely disgusting smelling out there right now. They're burning something. I don't know whether it's just carcasses or what it is, but it's disgusting. I know you're probably gone for the day, but it's 5:30 on Tuesday afternoon, the 18th. In a follow-up call to complainant in the AM on 7/19/23, they said the odors had dissipated. They noted there were a large number of vultures in the area over the weekend and wondered if the facility was leaving food waste out for them to pick over.
07/28/2023 04:30 PM	Phone Call	Just wanted to let you know that it smells pretty bad out here today. It is 429 on today.
07/31/2023 07:18 PM	Phone Call	I just wanted to let you know the smell is gross from Kingdom Provisions. Just to let you know, I guess they figured because you guys were out visiting them today that they were safe for the night.
08/02/2023 05:59 AM	Phone Call	I'm over here by Kingdom Provisions. The smell is absolutely nauseating this morning. It's really disgusting to walk out of your house in the morning and have your breath taken away and not in a good way.

Call Log

Seq # 4

Call Log Received	Source	Comment
07/25/2023 01:28 PM	Phone Call	Complainant contacted DEP from the phone and residence of complainant #3. They reported that the odors from Kingdom Provisions were bad today.
08/01/2023 09:36 PM	Phone Call	Hi, I am calling to make a formal complaint about Kingdom Provisions. You guys were out here yesterday. This smell is just horrific again. So I mean, I had to shut all my windows. I can't do anything, can't take my baby outside. I can't do anything. I have informed you guys of what needs to be done because someone from the Department of Health informed me that the Department of Agriculture needs to get involved because they are claiming that they're only slaughtering animals for farmers and then giving the meat back to farmers. And that is not the case. And the DEP is aware of that because you guys were told that by Kingdom Provisions themselves and that information needs to be relayed to the Department of Agriculture. And his name is Paul. Paul Flanagan is from the USDA, but someone you can either relate to him, Paul Flanagan from the USDA. I have all the emails, all the addresses. I'm pretty much doing everyone's job from the Township, the county, everyone doing everyone's job because no one obviously knows how to communicate with each other because you guys aren't living with it. But I am. And I am just, I'm going to go to the news if this isn't, if there isn't some kind of resolution, I don't know what else to do. And I'm not the only one. I have multiple neighbors that are just ready to go to the news because this is, it's ridiculous. It's ridiculous that no one in the government can do anything about it. And we pay. You guys are elected officials, We pay tax dollars, we do all of this stuff. And I can't step outside my house. I can't open my windows. It's ridiculous. I mean, this is how illnesses start. There's flies in my house landing on my food, on my baby's bottles that were over there on rotting, decaying animals that have been laying there for days. Like, I don't understand. Just if you could call me back with some sort of answer being that someone has contacted the Department of Agriculture that they need to get out there immediately.
08/02/2023 05:36 PM	Phone Call	I am a short distance up from a slaughterhouse and we've been told to give this number a call when the smell is kind of overpowering, which it is right now. It wasn't earlier today, but and when I say today, I mean like after 10 or 11, but and when I came home at 3, it wasn't bad. Then I just went out and it's horrible.

<u>Call Log</u>		
Seq #	5	
Call Log Received	Source	Comment
07/31/2023 07:36 PM	Web Page	Online complaint reads: I bought my house in 2004 and everything was fine until new owners moved in. For the last few months the smell is awful (sewer and rotten meat). We can't open the windows and we can't spend time on our porch. We feel like we are in prison. We also noticed some raccoons, foxes and turkey vultures. The old owners were processing meats but we never smelled anything. If everything they do is legal and they only process the volume they have permission to do, why we see trucks arriving at night . Please let me know what else we can do and who should we contact .

<u>Call Log</u>		
Seq #	6	
Call Log Received	Source	Comment
08/01/2023 08:54 PM	Web Page	Online complaint reads: There is a constant nauseating stench coming from the slaughterhouse. When we spoke to the owner, he stated they slaughter 40 cows & several sheep DAILY. They are composting their slaughterhouse waste daily in the field behind our home. The slaughterhouse is on a small piece of property with many homes surrounding it. They told us that they can't find a company to pick up the waste, so they are spreading it in the fields behind the slaughterhouse on a daily basis. We can't sit outside or work in our garden without getting sick from the smell. The stench is so bad that it is even smelling in our home with all the windows closed. We have lived here for 39 years. The previous owners of the slaughterhouse, Gouldey and Sons, never had a stench from the animal waste.

<u>Call Log</u>		
Seq #	7	
Call Log Received	Source	Comment
08/02/2023 08:49 AM	Phone Call	I'm in Bucks County, Pennsylvania in Plumstead Township and we have a situation where there's a slaughterhouse that is throwing carcasses into a field and letting them rot. And apparently they're saying that's it's a legal situation but the stench from the dead carcasses is are just completely filling the air. We can't go out of our homes enjoy sunny day or an afternoon. This slaughterhouse is surrounded by homes and I'm trying to get some kind of resolution of why no one can stop this from happening including my Township manager, the DEP. We need to get some kind of resolution to get this situation. This is it's unlivable. It's untenable. And if this was by anybody else's house. You know if this was by the governor's home. I'm sure we've stopped very quickly. So please give me a call back. I just need to find out what steps need to be taken to again to remediate this thing. We can't enjoy our summer. We can't enjoy going outside. It's disgusting.

Responsible Party Information

Name:	Home Phone:	
Company: Kingdom Provisions	Work Phone: 267-914-7430	Ext:
Permit #:	Mobile Phone:	
County:	Municipality:	
Address: 5960 DURHAM RD PIPERSVILLE, PA 18947-1214		

Response Information

Priority: 3	# of Documents: 12
Program: Waste Management	
Complaint Type: Residual Waste	Date Referred:
Date Response Assigned: 07/05/2023	Referred To:
Date Response Due: 08/16/2023	Date Resolved: 08/17/2023
Date First Response: 07/06/2023	

Inspector: MOLLY GOODMAN

Supervisor: JONATHAN E BOWER

Investigation Information

Date Assigned: 07/05/2023

Date Investigated: 07/06/2023

Type: Site Visit

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3581198, 3584191, 3584193,
3593406, 3593792

Investigation Id: 427169

Investigation Description: On July 5, 2023, the Department received multiple complaints regarding odors coming from Kingdom Provisions at 5960 Durham Road, Pipersville, PA 18947. Complaints about foul smells have been an on-going issue and site visits were conducted previously on April 18, 2023, and June 6, 2023. The initial inspection on April 18 was conducted with Plumstead Township and Bucks County Department of Health and at that time, the odors detected at the site were typical for an operation with livestock and no vector species were observed. Ephraim Stoltzfus, Owner/Operator, was at the site at the time of the inspection and acknowledged Kingdom Provisions had failed to maintain their composting pile a few weeks prior, which had attracted turkey vultures to the site. On May 11, 2023, Mr. Stoltzfus was contacted via email and was provided with a copy of the Food Processing Residual Management Manual and was requested to submit a Nutrient Management Plan and an Agricultural Erosion and Sedimentation Plan in accordance with the Food Processing Residual Management Plan. The facility contracted Tri County Spreading to develop and provide the documents by June 9, 2023.

On June 6, 2023, strong odors of decaying animal remains were detected at the site and an uncovered container with waste bones and fat was observed to be harboring a large quantity of flies. Kingdom Provisions was cited for violations for failing to store putrescible waste in a container that is sealed, watertight, leakproof, insect-proof and rodent-proof contrary to 25 PA Code 299.121(c) and not minimizing and controlling conditions that create a public nuisance, contrary to 25 PA Code 299.115(a) and (b).

An inspection was conducted on July 6, 2023 in conjunction with Jennifer Ramos-Buschmann, Air Quality Specialist, and William Laufer, Environmental Trainee, from the Department's Air Quality Program. At the time of the inspection, Kingdom Provisions had not corrected the violations and have not submitted the requested documents.

Amber and Brent Pressley were available to provide a walkthrough of the site and discuss the current state of operations. The facility had a large increase in lambs being slaughtered on June 27, 28, and 29 as demand increased for the Eid al-Adha holiday, although Mrs. Pressley was unsure the quantity of lambs slaughtered at that time. Mr. Pressley stated that the facility is now disposing of residual products from the operation, which is removed from the site by Darling Rendering on Tuesdays and Fridays. The facility is continuing to add additional material to the compost pad when the quantity generated exceeds the capacity that will be removed by Darling Rendering. Mrs. Pressley stated that Darling Rendering will not accept the skins, which are currently being removed by Republic with regular waste pickup and are stored in the dumpster. Upon entering the site, a strong odor of decaying animal remains was detected.

The composting area contained a layer of exposed animal entrails and Mrs. Pressley stated that the compost is turned and covered. The facility was reminded to immediately cover the material after adding to the pile. A container and cardboard box were observed adjacent to the compost pile and contained open plastic bags of what appeared to be old meat. A large quantity of vectors was observed, and the facility was reminded to properly containerize food processing residual wastes. An additional container was observed to have a dark sludge from the decomposition of skins and bones. Mrs. Pressley stated that she would remove the material immediately and request new, clean containers from Darling Rendering. Mrs. Pressley stated that she will send the Department a copy of a receipt or other evidence that the material has been removed from the site.

The dumpster at the site was observed to be approximately half-way full of a conglomerate of skin, bones, and non-animal byproducts of the residual waste operation. The dumpster appeared to be leaking fluids and the facility was actively covering the affected areas of the ground. The facility was reminded to properly containerize waste materials in a manner that prevents leaks or other releases. Additionally, the facility was requested to submit to the Department a copy of a disposal receipt.

The conditions observed at the time of this inspection, demonstrates noncompliant residual waste storage practices as well as the mismanagement of waste in compost piles. Kingdom Provisions has not been implementing BMPs for the use and management of the food processing waste generated on-site. By failing to implement best management practices ("BMPs"), the regulations do not provide Kingdom Provisions the permit exemption. Kingdom Provision's operation of a residual waste processing and disposal facility without first obtaining a permit is contrary to 25 Pa. Code Section 287.101(a).

Date Assigned: 07/05/2023

Date Investigated: 07/12/2023

Type: Phone Call

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3581198, 3584191, 3584193,
3593406, 3593792

Investigation Id: 427170

Investigation Description: On July 12, 2023, the complainants were contacted following additional complaints about odor. A complainant added that there are occasional odors of burning flesh and hair along with the smells of rotten meat and sewage. The odors occur unpredictably and at no particular time of day.

Date Assigned: 07/05/2023

Date Investigated: 07/13/2023

Type: Phone Call

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3581198, 3584191, 3584193,
3593406, 3593792

Investigation Id: 427346

Investigation Description: On July 13, 2023, Kingdom Provisions was issued a notice of violation (“NOV”) along with a request to schedule a meeting with the Department to discuss the resolution of the cited violations.

On July 14, 2023, Mr. and Ms. Pressley called the Department and stated that the compost pile would be removed within 30 days. Ms. Pressley stated that she would call back with days and times Kingdom Provisions would be able to meet and discuss the operation. The Department is currently waiting for a follow-up call to schedule a meeting.

Date Assigned: 07/05/2023

Date Investigated: 07/24/2023

Type: Phone Call

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3581198, 3584191, 3584193,
3593406, 3593792

Investigation Id: 427935

Investigation Description: On July 24, 2023, Mr. Pressley contacted the Department to speak about the issued NOV. At this time, Mr. Pressley stated that his wife, Ms. Pressley, would be contacting the Department to arrange a meeting to discuss the open violations. On July 26, 2023, Kingdom Provisions was emailed a reminder to schedule a meeting with the Department to discuss the violations and requested documents. Following numerous complaints being received, Kingdom Provisions was requested to provide information on the current site conditions. At this time, no contact has been made.

Date Assigned: 07/05/2023

Date Investigated: 07/27/2023

Type: Other

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3581198, 3584191, 3584193,
3593406, 3593792

Investigation Id: 428048

Investigation Description: On July 27, 2023, Amber Pressley reached out to the Department and provided images including two (2) containers with lids and the dumpster with the lid down. Additionally, she provided a document from MOPAC that states the remains collected will be used as “inedible rendering” products. A receipt from Republic dated 6/23/2023 was provided that indicates waste from a 6 yard dumpster will be collected twice weekly. Ms. Pressley proposed a meeting within the next week and currently a meeting time has not yet been decided.

On July 28, 2023, I, Molly Goodman – Solid Waste Specialist, followed up with a complainant regarding the odors at Kingdom Provisions. The complainant stated that the odors have been strong and smelling of rotten animals and burning hair/chemicals since Sunday (7/22/2023) and today starting at 7am has been unbearable. They said they are able to smell the odor with the windows closed and many flies have been swarming their property. The complainant stated that they had a concern about sewage being dumped into the field. Additionally, a large load of cattle was dropped off earlier today.

Date Assigned: 07/05/2023

Date Investigated: 07/31/2023

Type: Site Visit

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3581198, 3584191, 3584193,
3593406, 3593792

Investigation Id: 428269

Investigation Description: On July 31, 2023, I, Molly Goodman – Solid Waste Specialist, conducted an inspection of Kingdom Provisions at 5960 Durham Road Pipersville PA 18947. Jennifer Ramos-Buschmann, Air Quality Specialist, was additionally in attendance. The inspection was conducted as a follow up to prior inspections initiated in response to numerous complaints regarding strong odors emanating from the property.

Amber Pressley was at the site and available to discuss Kingdom Provisions' operations and provide a tour of the facility. A faint odor of decomposing flesh was detectable from the driveway of the Kingdom Provision's property. Ms. Pressley stated that animal remains are currently being added to the compost pile and the facility does not have plans to cease composting operations or remove the material. When questioned about the quantity of livestock being accepted at the facility, Ms. Pressley declined to provide an answer. The facility currently burns the hair off goats, sheep and cow carcasses in a building with exhaust fans. Ms. Pressley stated that Kingdom Provisions has been burning cardboard boxes for a long time and agreed to stop. A drum containing ash residue, solid waste, and part of the carcass of a deceased animal as observed behind the facility next to a cage containing cardboard boxes and other solid waste materials.

A complete cow carcass was observed on top of the pile of compost and Mr. Pressley stated that when the cow was initially placed, it was covered in a layer of compost, but the carcass bloated due to the heat, causing it to become exposed to the elements. No additional exposed animal waste was observed on the compost pile. Moderate odors of the decomposing animals were detected in the vicinity of the compost pile. The depth or consistency of the compost could not be determined. Standing water was observed around the composting area that appeared dark brown and had many flies surrounding the puddles. The standing water appeared to be stormwater that had leached from the compost pile. A berm made of the composting material was near the largest pool and at the time of the inspection, it appeared that the standing water and compost were confined to the cement pad. Ms. Pressley was asked about stormwater management for this area and discussed grading the area to control run-on/run-off.

Five (5) containers were observed behind the facility containing the entrails, heads, and hides of slaughtered animals. One (1) container was completely uncovered and was filled beyond capacity. Four (4) had lids that were placed on top of the containers, however, were overfilled so the lids could not properly cover the material. Ms. Pressley stated that a new employee had not punctured the stomachs of the slaughtered cows before placing in the container and the stomachs had expanded in the heat, causing the lids to lift. A backhoe was observed containing the spines and ribs from slaughtered cows. A large number of flies and a very strong odor of decomposing animals was observed in this area. Ms. Pressley stated that the excess material would be added to the compost pile. Ms. Pressley was requested to add adequate cover to the compost area and that putrescible waste should be removed if odors can not be controlled. At the end of the inspection, MOPAC arrived at the site and emptied the containers of acceptable materials.

Date Assigned: 07/05/2023

Date Investigated: 08/03/2023

Type: Other

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3581198, 3584191, 3584193, 3593406, 3593792

Investigation Id: 428349

Investigation Description: On August 3, 2023, a meeting was held with Kingdom Provisions to discuss the violations and concerns from the Department. Amber and Brent Pressley, Managers, and Kerry Rush, Owner, were available to speak with the Waste Management and Air Quality programs. Ms. Pressley stated that all compost would be removed from the site and no more material would be added to the pile. They believe the odors are primarily coming from the compost pile. Mr. Pressley stated that all composted material that was broken down would be used as land application to fields on the property. The remaining material was removed from the site and Ms. Pressley said they would be providing receipts indicating it has been properly disposed of. Ms. Pressley stated that they are current negotiating to have an increase in the pickup schedule to daily for the summer months. They are also currently speaking with Republic to request a larger, reinforced dumpster that does not have open sides. They have been training employees to properly fill the containers so that the remains will not expand beyond capacity and to properly clean up all spillage. The Department requested Kingdom Provisions to provide a date that all material will be removed by and a copy of a contract showing who will be removing the waste in the future and how frequently.

Date Assigned: 07/05/2023

Date Investigated: 08/17/2023

Type: Site Visit

Inspector: MOLLY GOODMAN

Violation (Y/N): N

eFACTS Inspection Id: 3581198, 3584191, 3584193, 3593406, 3593792

Investigation Id: 429340

Investigation Description: On August 17, 2023, I, Molly Goodman, Solid Waste Specialist, conducted a follow up inspection of Kingdom Provisions, located at 5960 Durham Road, Pipersville PA 18947. Jonathan Bower, Solid Waste Supervisor, Jenifer Ramos-Buschmann, Air Quality Specialist, and Gina Thomas, Attorney, were additionally in attendance. Angela Benner, Plumstead Township Manager, Steve Hicks, Land Use & Planning Administrator, Phil Neas, Building Inspector, and Will Oetinger, Esquire, were able to meet to discuss recent violations issued by Plumstead Township and attend the site visit. During a meeting with Plumstead Township prior to the site inspection, their concerns about the potential for contamination of well water and odors from the site were discussed. Additionally, Plumstead Township explained that they had been notified that Kingdom Provisions was allegedly excavating and burying animal remains at the site, as well as continuing operations despite their cease and desist order. Kerry Rush, Owner, and John McShea, Attorney, were available at the site to provide a tour and discuss the current operations. Faint odors, that would be typical of farming operation with livestock, were detected at the site. Live animals were observed at the site and Kingdom Provisions was not actively engaging in the slaughtering operation. Kingdom Provisions currently has contracts with MOPAC to remove residual product for rendering and Republic to provide and empty the dumpster onsite. MOPAC is scheduled to pick up material three (3) times per week and Republic removes waste from the dumpster two (2) times per week. Kingdom Provisions is working to have pickups available to remove material on days when larger quantities of animals are slaughtered and/or when high temperatures create odors and other nuisances. Containers were observed behind the slaughter building that had a noticeably stronger odor of decomposition. Mr. Rush stated that the facility is no longer singeing the hair off animals slaughtered at the property. At the time of the inspection, waste was confined to storage containers. These bins were in proper condition, covered, and there was a noticeable decrease in the number of flies near the containers. The dumpster at the property has been replaced by a container that is closed on the sides and the lid was observed to be closed. Putrescible waste at the site was properly contained and managed in a manner that controls nuisances and it was determined at this time that Kingdom Provisions is no longer in violation of 25 PA Code 299.121(c) and 25 PA Code 299.115 (a) and (b).

The concrete storage pad was no longer being used for food processing residual composting. The material on the pad that had not been fully processed was removed from the site for disposal. Kerry Rush stated that most of the composted material was taken offsite for land application on another farm. The area adjacent to the concrete pad where the compost pile had been located was recently regraded. It appeared that compost had been used in this area. Some odors and litter were observed as well as some ponding of stormwater(Image 6).Kingdom Provisions was reminded to properly manage stormwater throughout the site. Composting operations are no longer conducted at the site and it was determined at this time that Kingdom Provisions is no longer in violation of 25 PA Code 287.101(a).

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 373319

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 07/04/2023

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq #	1
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Call Log Received	Source	Comment
07/04/2023 06:56 PM	Phone Call	I'm really concerned about what's going on at that butcher shop and slaughterhouse. It's getting bad enough where I can't take my kids outside to play because we both, all three of us, get physically sick and we just can't stand the smell anymore. If you can, please call me back at this number. I would like to explain further in detail how horrible this situation is getting.
07/28/2023 10:00 AM	Phone Call	Caller said that odors were "horrible" when they woke up at 6am and continued to be when they left for work at 9am. Complainant also contacted his township, and expressed frustration about the situation.
08/01/2023 08:37 PM	Phone Call	I want to file a complaint against Kingdom Provisions. The smell is ridiculous. They're doing something wrong that they have, you know, dead animals that are-they're just leaving out there, cut up and bones and flesh everywhere. The smell is horrible. I'm trying to hang out, clothes to dry. Can't even do that because the smell is so terrible. I don't want to bring it inside. I can't even hang out. I can't even open up a window. Hang clothes outside. I know you guys were out yesterday. Obviously that didn't do anything. I don't understand what has to be done. Does someone have to get sick and die in order for you guys to do anything or take any action? I just don't understand how this is legal, how this can happen in a residential area. It this is ridiculous I can't do this anymore. My next action is probably to go to the news and report this to any sort of newspaper that will take my story Because this is just ridiculous. I contacted that the Township, every organization, the DEP to the EPA to the everything, Department of Department of Health, everything. And it's just ridiculous
09/02/2023 08:15 AM	Phone Call	Hi, I'd like to file a complaint against Kingdom Provisions. I'm smelling this burning smell. It's pretty bad. It's it smells like burning hair to smell it this morning, pretty much all morning and sometime earlier this week around Wednesday or Thursday.

Call Log

Seq # 2

Call Log Received	Source	Comment
07/04/2023 07:15 PM	Phone Call	I'm calling about the Kingdom Provisions butcher that I live near. Again, I'm calling. This is an ongoing issue. For months now, over 8 to 9 months. Nothing has been done, nothing has been any better. It's so bad that my husband wants to move and we tried to have people over for 4th of July. We can't even sit outside. It is. I mean it's disgusting. I can't breathe outside. My daughter gets sick. I don't know what else to do.
07/11/2023 05:52 PM	Phone Call	I'm calling to make a complaint about an odor smell of like decaying animals from Kingdom Provisions in Pipersville. I saw a cow hauler getting dropped off this morning and then within an hour or two it's reeks all day.
07/14/2023 02:56 PM	Phone Call	Hi, I'm calling to make a formal complaint about strong odors coming from Kingdom Provisions and Pipersville. Yesterday didn't smell. I know you guys were out here the day before that. I noticed Wednesday. Today is horrendous. 20 times worse.
07/26/2023 10:15 AM	Phone Call	Hi, I'm calling to report odors coming from Kingdom Provisions in Pipersville. Started Sunday. I mean, it's been going on for nine months, but you guys already know that this Sunday, the 23rd was horrible. I just got back from vacation and was gone all last week, so I'm not sure about last week. Sunday was horrible. Tuesday Yesterday there was a hauler that got dropped off at like 9:00, o'clock in the morning. It smelled all day. And then around nine, o'clock 9:30 at night. It got so bad that I had to shut our windows because it cooled off a little bit so we could let some air in and it was just coming through into the house. That's how bad it is. And it also does smell horrible today. So all right, thank you. Bye.
07/28/2023 07:35 AM	Phone Call	Hi, I'm calling to make a formal complaint about Kingdom Provisions. It's Friday morning, 7:00, o'clock in the morning 7:30. It already smells. It smelled every day since I got back from vacation this past Sunday. I don't know what to do. I'm about to call the cops because I'm not about to go through another weekend of it. My baby's sick with COVID difficulty breathing and the smell does not help.
08/08/2023 02:15 PM	Phone Call	Complaint call this afternoon from a Pipersville resident regarding odors coming from Kingdom Provisions all day today. Caller stated that the township manager informed them on Friday that there was a cease and desist order in place. Caller said today there was a lot of activity (noise, vehicles) at Kingdom Provisions and that odors have been progressively getting worse. Caller also notified the township today about the odors and activity.
08/09/2023 10:13 AM	Phone Call	I'm calling to make a complaint about odors coming from Kingdom Provisions in Pipersville. There was smells coming from there yesterday. I contacted you guys. They're not supposed to be operating. Township told me that they're not even supposed to be occupying the buildings and they should definitely not be slaughtering animals. But I did see just so happened to be outside last night at about 11:30 eleven 45 and I saw a cow hauler pull in the middle of the night. I'm assuming they were dropping off animals. And it smells today too
08/23/2023 04:24 PM	Phone Call	I'm calling to make a formal complaint about Kingdom Provisions in Pipersville. I haven't had a problem the past week, but I'm outside right now and it smells like burning hair. It's a familiar smell from living near this. In a follow-up call to complainant on 8/24/23, they said the odors were no longer occurring, and the burning hair odors tend to be more transient than the odors they detect from the property.
08/30/2023 03:33 PM	Phone Call	Complaint regarding odors today, which began as decomposition smells this morning, then later complainant noted burnt hair odors, and now strong sewage odors emanating from the Kingdom Provisions property (5960 Durham Rd, Pipersville, 18947). Complainant does not need a call back from DEP staff, but requested to have their complaint logged.
09/06/2023 03:31 PM	Phone Call	Complaint call about odors of decomposing animal carcasses this afternoon. Caller said the odors have been present since this morning and progressively getting worse with the heat.

Call Log

Seq # 3

Call Log Received	Source	Comment
07/12/2023 03:56 PM	Phone Call	Caller stated that they just got home from work and they can smell rotting flesh odors from their residence. They said the odors today are not as bad as they have been (they didn't know who to report it to).
07/18/2023 05:30 PM	Phone Call	I live down the road from Kingdom Provisions, the butcher. I just wanted to let you know that it is absolutely disgusting smelling out there right now. They're burning something. I don't know whether it's just carcasses or what it is, but it's disgusting. I know you're probably gone for the day, but it's 5:30 on Tuesday afternoon, the 18th. In a follow-up call to complainant in the AM on 7/19/23, they said the odors had dissipated. They noted there were a large number of vultures in the area over the weekend and wondered if the facility was leaving food waste out for them to pick over.
07/28/2023 04:30 PM	Phone Call	Just wanted to let you know that it smells pretty bad out here today. It is 429 on today.
07/31/2023 07:18 PM	Phone Call	I just wanted to let you know the smell is gross from Kingdom Provisions. Just to let you know, I guess they figured because you guys were out visiting them today that they were safe for the night.
08/02/2023 05:59 AM	Phone Call	I'm over here by Kingdom Provisions. The smell is absolutely nauseating this morning. It's really disgusting to walk out of your house in the morning and have your breath taken away and not in a good way.

Call Log

Seq # 4

Call Log Received	Source	Comment
07/25/2023 01:28 PM	Phone Call	Complainant contacted DEP from the phone and residence of complainant #3. They reported that the odors from Kingdom Provisions were bad today.
08/01/2023 09:36 PM	Phone Call	Hi, I am calling to make a formal complaint about Kingdom Provisions. You guys were out here yesterday. This smell is just horrific again. So I mean, I had to shut all my windows. I can't do anything, can't take my baby outside. I can't do anything. I have informed you guys of what needs to be done because someone from the Department of Health informed me that the Department of Agriculture needs to get involved because they are claiming that they're only slaughtering animals for farmers and then giving the meat back to farmers. And that is not the case. And the DEP is aware of that because you guys were told that by Kingdom Provisions themselves and that information needs to be relayed to the Department of Agriculture. And his name is Paul. Paul Flanagan is from the USDA, but someone you can either relate to him, Paul Flanagan from the USDA. I have all the emails, all the addresses. I'm pretty much doing everyone's job from the Township, the county, everyone doing everyone's job because no one obviously knows how to communicate with each other because you guys aren't living with it. But I am. And I am just, I'm going to go to the news if this isn't, if there isn't some kind of resolution, I don't know what else to do. And I'm not the only one. I have multiple neighbors that are just ready to go to the news because this is, it's ridiculous. It's ridiculous that no one in the government can do anything about it. And we pay. You guys are elected officials, We pay tax dollars, we do all of this stuff. And I can't step outside my house. I can't open my windows. It's ridiculous. I mean, this is how illnesses start. There's flies in my house landing on my food, on my baby's bottles that were over there on rotting, decaying animals that have been laying there for days. Like, I don't understand. Just if you could call me back with some sort of answer being that someone has contacted the Department of Agriculture that they need to get out there immediately.
08/02/2023 05:36 PM	Phone Call	I am a short distance up from a slaughterhouse and we've been told to give this number a call when the smell is kind of overpowering, which it is right now. It wasn't earlier today, but and when I say today, I mean like after 10 or 11, but and when I came home at 3, it wasn't bad. Then I just went out and it's horrible.

<u>Call Log</u>		
Seq #	5	
Call Log Received	Source	Comment
07/31/2023 07:36 PM	Web Page	Online complaint reads: I bought my house in 2004 and everything was fine until new owners moved in. For the last few months the smell is awful (sewer and rotten meat). We can't open the windows and we can't spend time on our porch. We feel like we are in prison. We also noticed some raccoons, foxes and turkey vultures. The old owners were processing meats but we never smelled anything. If everything they do is legal and they only process the volume they have permission to do, why we see trucks arriving at night . Please let me know what else we can do and who should we contact .

<u>Call Log</u>		
Seq #	6	
Call Log Received	Source	Comment
08/01/2023 08:54 PM	Web Page	Online complaint reads: There is a constant nauseating stench coming from the slaughterhouse. When we spoke to the owner, he stated they slaughter 40 cows & several sheep DAILY. They are composting their slaughterhouse waste daily in the field behind our home. The slaughterhouse is on a small piece of property with many homes surrounding it. They told us that they can't find a company to pick up the waste, so they are spreading it in the fields behind the slaughterhouse on a daily basis. We can't sit outside or work in our garden without getting sick from the smell. The stench is so bad that it is even smelling in our home with all the windows closed. We have lived here for 39 years. The previous owners of the slaughterhouse, Gouldey and Sons, never had a stench from the animal waste.

<u>Call Log</u>		
Seq #	7	
Call Log Received	Source	Comment
08/02/2023 08:49 AM	Phone Call	I'm in Bucks County, Pennsylvania in Plumstead Township and we have a situation where there's a slaughterhouse that is throwing carcasses into a field and letting them rot. And apparently they're saying that's it's a legal situation but the stench from the dead carcasses is are just completely filling the air. We can't go out of our homes enjoy sunny day or an afternoon. This slaughterhouse is surrounded by homes and I'm trying to get some kind of resolution of why no one can stop this from happening including my Township manager, the DEP. We need to get some kind of resolution to get this situation. This is it's unlivable. It's untenable. And if this was by anybody else's house. You know if this was by the governor's home. I'm sure we've stopped very quickly. So please give me a call back. I just need to find out what steps need to be taken to again to remediate this thing. We can't enjoy our summer. We can't enjoy going outside. It's disgusting.

Responsible Party Information

Name:	Home Phone:	
Company: Kingdom Provisions	Work Phone: 267-914-7430	Ext:
Permit #:	Mobile Phone:	
County:	Municipality:	
Address: 5960 DURHAM RD PIPERSVILLE, PA 18947-1214		

Response Information

Priority: 3	# of Documents: 3
Program: Air Quality	
Complaint Type: Odor	Date Referred:
Date Response Assigned: 07/05/2023	Referred To:
Date Response Due: 08/16/2023	Date Resolved: 07/31/2023
Date First Response: 07/06/2023	

Inspector: JENNIFER RAMOS-BUSCHMANN

Supervisor: ASHLEY L DAVIS

Investigation Information

Date Assigned: 07/05/2023

Date Investigated: 07/06/2023

Type: Site Visit

Inspector: JENNIFER RAMOS-BUSCHMANN

Violation (Y/N): N

eFACTS Inspection Id: 3581198, 3584191, 3584193, 3593406, 3593792

Investigation Id: 426903

Investigation Description: On 7/6/23, Bill Laufer and I arrived onsite at 12:45 PM to conduct an odor complaint inspection. We met with Brent Pressley who showed us to the back of the facility where the compost pile and dumpster are located. We noted objectionable odors in these areas. The odors seemed isolated to those areas and did not appear to cross the nearest property lines. Mr. Pressley stated that the odors are strongest on the days that Valley Protein comes to pick up rendering wastes, which are typically Tuesdays and Fridays. We then met with Molly Goodman, DEP Waste Program, and Amber Pressley. Ms. Goodman and I requested that the dumpster, the rendering bins, and the compost pile be covered at all times; all of them were open/uncovered during the inspection, the compost pile was partially covered. Ms. Goodman and I will follow-up regarding these requests. Upon arrival on site, winds were SE at 5 mph and it was 89°F and mostly sunny/partly cloudy.

On 7/11/23, I spoke with one of the complainants regarding the findings of my investigation. They also indicated that they were smelling the odors again today and were going to file another complaint.

On 7/12/23, Alec Yarnell, Margaret Thompson, Ashely Davis, and I arrived onsite at 3:25 PM to conduct an odor complaint inspection. We met with Brent Pressley briefly. Prior to arriving onsite, we conducted odor surveillance along Durham Rd. and noted burning and rendering type odors which we determined to be objectionable. Mr. Pressley asked us to leave the property. After leaving the facility, we then conducted additional odor surveillance along Durham Rd. and continued to smell the odors offsite. We then returned to the facility at 3:55 PM at Mr. Pressley's invitation. At the time of inspection, winds were WSW at 6 mph and it was 87°F and sunny.

On 7/31/23, Molly Goodman and I arrived on site at 12:00 PM to conduct an odor complaint inspection. Prior to arriving on site, I noted fleeting rendering type odors along Durham Road. The odors were strong at times. We then met with Amber Pressley who showed us to the compost pile and rendering bin storage area. We noted open and partially open closed rendering bins filled with animal remains/skins, animal remains on the ground near the bins, and animal remains/bones in the bin of a front-end loader. Ms. Pressley stated that the lids were previously closed, but the inner organs expand in the heat and caused the lids to open. Ms. Pressley also stated that a newer employee had probably filled the bins too high and she would tell them to not fill the bins too high so that they can be properly closed. Ms. Pressley stated that Mopac now comes on Mondays, Wednesdays, and Fridays to pick up the remains. I observed a Mopac truck pickup the remains in the bins around 2:00 PM- 2:25 PM. Ms. Pressley stated that only the animal hides are currently being added to the compost pile. I recommended they try to find another way to dispose of the hides because they may be contributing to the odors. I noted the rendering type odors near the compost pile and the rendering bin area. I noted a burn barrel and cardboard boxes near the rendering bin area. Ms. Pressley stated that they burn cardboard that can't be used for packaging meat. I informed her of the open burning regulation and requested that they cease open burning going forward. During my 7/12/23 inspection, I noted smoke coming from the facility's vents and something smoldering on the ground. Ms. Pressley stated that they sometimes burn the hair off animal carcasses before selling them, which is what causes the smoke, and the smoldering could have been from burning cardboard boxes. Ms. Pressley stated that they may be considering purchasing an incinerator to dispose of unwanted animal remains. I explained that they would likely need an air quality permit to operate an incinerator and I would email her more information on how to obtain a permit should they choose to do so. The compost pile was covered at the time of inspection except for a whole cow carcass which was not fully covered. Ms. Pressley stated that it was previously covered, but it expanded/became bloated in the heat which caused it to become uncovered. Ms. Goodman and I requested that it be covered. During my 7/6/23 inspection, Brent Pressley stated that 300-400 animals are slaughtered at the facility a week, that some animals are purchased from auctions, and most of their customers are from NY and NJ states. Ms. Pressley was unsure how many animals were received so far this week. Ms. Pressley stated that she had not been notified by Plumstead Township to remove their compost pile in 30 days. Ms. Goodman and I will reach out to the township regarding this matter. At the time of inspection, winds were NW at 4 mph and it was 81°F and sunny.

On 8/2/23, I emailed my three field inspection reports from 7/6/23, 7/23/23, and 7/31/23 to the first complainant.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 374872

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 09/12/2023

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
09/12/2023 07:08 AM	Phone Call	Hi, I'd like to file a complaint against Kingdom Provisions. The smell is horrible, smells like a decaying animal insides. I called last week due to a burning smell. Now this smell is different. It's the same old smell that me and the neighbors have been smelling for the past couple of days now.

Call Log

Seq # 2

Call Log Received	Source	Comment
09/16/2023 01:39 PM	Phone Call	Complaint call regarding odors last week detected by a household member. Caller also reported odors since this morning of burnt hair and burning plastic/chemical/smoke.
09/20/2023 07:46 AM	Phone Call	Calling about a "ton of odors" since yesterday (mainly of decomposition). Caller stated there were 2 cow haulers that got dropped off yesterday, and they were expecting the odors to be present.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Ext:

Mobile Phone:

Municipality:

Response Information

Priority: 3

Program: Air Quality

Complaint Type: Odor

Date Response Assigned: 09/12/2023

Date Reponse Due: 10/24/2023

Date First Response: 09/21/2023

Inspector: JENNIFER RAMOS-BUSCHMANN

of Documents: 1

Date Referred:

Referred To:

Date Resolved: 09/21/2023

Supervisor: ASHLEY L DAVIS

Investigation Information

Date Assigned: 09/12/2023

Date Investigated: 09/21/2023

Type: Site Visit

Inspector: JENNIFER RAMOS-
BUSCHMANN, MOLLY
GOODMAN

Violation (Y/N): N

eFACTS Inspection Id: 3618082, 3618878

Investigation Id: 430597

Investigation Description: On 9/21/23, I conducted odor surveillance along the neighboring roads near Kingdom Provisions prior to the site inspection and did not note any objectionable odors.

On 9/21/23, Molly Goodman and I arrived on site at 10:50 AM to conduct a complaint inspection. We met with Kerry Rush who showed us around primarily outside the facility. Mr. Rush showed us the part of the building that had been used for singeing animal carcasses. I noted a propane tank that had a torch on top of it. Mr. Rush stated that the tank is now connected to a water tub in an adjacent room and is used to heat the water so that the carcasses are boiled in order to remove the hair instead of burning the hair off. Mr. Rush stated that they no longer singe the carcasses but was unsure of when exactly they stopped. We then walked to the trash bin area and I observed a Republic bin and a new Waste Management bin. Mr. Rush said that they are no longer using Republic because they (Republic) said the bin was too heavy to pick up. So they are now using Waste Management, but Mr. Rush was not sure how often they come to empty the bin. Mr. Rush stated that Waste Management picks up the sheep skins, and the cow hides are now salted and sold to someone who comes once a week to pick them up. I observed the salted hides are stored in a trailer; I did not note odors coming from that trailer. I noted rendering type odors near the trash bins and the empty and full rendering bins; the odors appeared to be present only within those immediate areas (at that time). I observed four full rendering bins that were covered in plastic and several empty rendering bins that had fat and other remains partially stuck to them. There was also some liquid residue on the ground near the bins. Mr. Rush stated that the dirty rendering bins would be cleaned today, and I observed some other waste bins being washed while I was on site. Mr. Rush said that Mopac came and picked up bins on Monday 9/18/23 and Wednesday 9/20/23, but they left behind four bins on 9/20/23, because their truck was full, which caused odors. Mr. Rush said they are in the process of obtaining a refrigerated "c box" trailer to store the rendering bins going forward, but they need to get a permit first and then they will order the trailer; he hopes to get the trailer in the next few months. Mr. Rush stated that they slaughter 10-20 cows a week on Tuesdays and about 200 sheep a week, and Mopac still comes on Mondays, Wednesdays, and Fridays. We then observed the former compost pile area and there appeared to be no new material added. There was some standing water on top of the small pile that remains, and I noted a faint odor in that area. I noted minor/fleeting rendering odors in the facility's driveway that appeared to be carried by the wind. I reminded Mr. Rush that burning/singeing the carcasses is not permitted without a control device being installed. Mr. Rush stated that he was not aware of any issues with the facility's sewage system.

On 9/21/23, I spoke with the complainant and informed them of the findings of my investigation. The complainant stated that they spoke with the owner of the property, Nick Lykon, on 9/16/23 who stopped by the facility that day and he observed that the facility personnel were singeing animal carcasses and he told them to immediately stop and to stop burning the carcasses going forward. The complainant stated that they have not noted burning odors since then, but still occasionally smell decomposing animal odors, and the sewage odors seem to occur once a week. They told me that the odor issues have seemed to improve, but they would continue to file complaints if the odors continue. I told them I would continue to follow-up with them with any new updates regarding the facility.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 374872

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 09/12/2023

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
09/12/2023 07:08 AM	Phone Call	Hi, I'd like to file a complaint against Kingdom Provisions. The smell is horrible, smells like a decaying animal insides. I called last week due to a burning smell. Now this smell is different. It's the same old smell that me and the neighbors have been smelling for the past couple of days now.

Call Log

Seq # 2

Call Log Received	Source	Comment
09/16/2023 01:39 PM	Phone Call	Complaint call regarding odors last week detected by a household member. Caller also reported odors since this morning of burnt hair and burning plastic/chemical/smoke.
09/20/2023 07:46 AM	Phone Call	Calling about a "ton of odors" since yesterday (mainly of decomposition). Caller stated there were 2 cow haulers that got dropped off yesterday, and they were expecting the odors to be present.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Mobile Phone:

Municipality:

Ext:

Response Information

Priority: 3

Program: Waste Management

Complaint Type: Odor

Date Response Assigned: 09/12/2023

Date Reponse Due: 10/24/2023

Date First Response: 09/21/2023

Inspector: MOLLY GOODMAN

of Documents: 9

Date Referred:

Referred To:

Date Resolved: 09/21/2023

Supervisor: JONATHAN E BOWER

Investigation Information

Date Assigned: 09/12/2023

Date Investigated: 09/21/2023

Type: Site Visit

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3618082, 3618878

Investigation Id: 430499

Investigation Description: On September 21, 2023, I, Molly Goodman -- Solid Waste Specialist, completed an onsite complaint investigation regarding odors at Kingdom Provisions, located at 5960 Durham Road, Pipersville PA 18945. Jennifer Ramos-Buschmann, Air Quality Specialist, was additionally in attendance. The site has been investigated following numerous complaints and the cited violations were marked resolved on August 17, 2023. Kerry Rush, Owner, was at the site and available to provide access and speak about recent conditions. The decomposition odor was really only noticeable when the wind blew and within a few feet of the containers with remains. Mr. Rush said that MOPAC had come yesterday (9/20/2023) to collect leftover animal carcasses, but they did not have room on their truck so they left four (4) containers behind, which were covered with plastic bags and liquid was observed seeping out and pooling on the ground. We spoke about secondary containment and/or lining the containers with the plastic bags. Mr. Rush said that Republic was not taking the remains that MOPAC will not take, so they started a new contract with WM and an 8-yard container was observed at the site in good condition. The skins of the cows are being treated with salt and sold as product. There was a bit of fat and discarded remains scattered around the site and we spoke about cleaning up throughout the day instead of one cleanup at the end of the day. Kingdom Provisions is no longer composting onsite and all composted material was pushed past the edge of the concrete pad.

A complete inspection and the results can be found in efacts at inspection id 3618878. A copy of the inspection can be found at the Department's onbase site.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 375382

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 10/03/2023

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
10/03/2023 11:18 PM	Phone Call	Hi, I'm calling to make a complaint about odors coming from Kingdom Provisions in Pipersville. It's been OK for the past couple weeks, but the past few days I've been noticing some smells. There was a cow hauler that was dropped off about close to midnight on Sunday and then again tonight about an hour ago, which would have been about 10:00 at night. And I just came outside of about 11 and it is horrific, the smell. So it seems like, I don't know, all these issues are I guess starting up again.
10/04/2023 08:26 AM	Phone Call	In a return call to the complainant, they said the odors were still present this morning, but starting to dissipate a little.
10/07/2023 02:25 PM	Phone Call	Hi, I'm calling to make an A complaint about really bad smells that are coming from Kingdom Provisions. It's been all morning, all afternoon. It smelled like sewage earlier today. Now it just smells like rotting animals, like exactly when they were composting. That's what it smells like. There is like tons of Turkey vultures out again today.
10/11/2023 09:48 AM	Phone Call	I'm calling to complain about Kingdom Provisions and odors coming from there again.
10/15/2023 10:21 PM	Phone Call	I'm calling to make a complaint about Kingdom Provisions in Pipersville. There's been horrible odors. Again, it's every weekend at this point and during the week as well, apparently. I spoke to the owner and he said that they have a refrigerated truck that's there and they're supposed to be getting stuff picked up three times a week. Whatever they're doing is not working. It is the same smells the same everything as when they were composting. I know that you guys were supposed to be there last Thursday. I don't know what came of that. But whatever it is, it's just not working. Something's continuing to go on, whether they're specifically doing it on the weekend so that you guys aren't able to go out during that period because you guys aren't working. I don't know, but it's getting to a point where my husband is wants to move, like he wants to put the house on the market. Because of this we're talking to lawyers. We don't know what to do at this point. If you could call me back and maybe get in touch with Plumstead Township about this.
10/23/2023 12:56 PM	Phone Call	Hi, I'm calling to make a complaint about Kingdom Provisions all weekend. It's smell especially at night time. I know they said they weren't operating on the weekend but that's not true at all. So it was all weekend and then today same thing. And in the past hour or two, it's that really strong like sewage type of smell. And I mean like the animal like composting smell, like that's underlying, but it's that really bad smell today. But it was all weekend, I had like 30-40 people at my house and every single person could smell it too.

Call Log

Seq # 2

Call Log Received	Source	Comment
10/07/2023 01:16 PM	Phone Call	Hi, I'd like to file a complaint against Kingdom Provisions due to horrible smells. It smells like they're either composting again or not disposing of their waste properly. It smelled all day all this morning.

Responsible Party Information

Name:
Company: Kingdom Provisions
Permit #:
County:

Home Phone:
Work Phone: 267-914-7430 **Ext:**
Mobile Phone:
Municipality:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Response Information

Priority: 3

of Documents: 5

Program: Waste Management

Complaint Type: Odor

Date Referred:

Date Response Assigned: 10/04/2023

Referred To:

Date Reponse Due: 11/15/2023

Date Resolved: 10/12/2023

Date First Response: 10/05/2023

Inspector: MOLLY GOODMAN

Supervisor: JONATHAN E BOWER

Investigation Information

Date Assigned: 10/04/2023

Date Investigated: 10/05/2023

Type: Phone Call

Inspector: MOLLY GOODMAN

Violation (Y/N): N

eFACTS Inspection Id: 3628986, 3635681

Investigation Id: 431230

Investigation Description: On October 5, 2023, I, Molly Goodman, Solid Waste Specialist, initiated a complaint investigation regarding odors at Kingdom Provisions, located at 5960 Durham Road, Pipersville PA 18947. During a phone call with the complainant, they stated that yesterday and the day before there were odors of rotting flesh. Cow haulers were sighted at the property late at night and for the rest of the night and the following morning, odors were especially bad. They stated that they did not believe the odors were a result of waste being removed from the site, because it was noted immediately after the haulers left the property. They have also noticed a pungent odor following backhoe use at the property, which is occurring at a different time than the hauler and was unrelated. The complainant stated that the backhoe is stored at 5951 Durham Road, Pipersville PA 18947 – a property that is owned by Brent Pressley, Manager. The property is potentially being used as a junkyard and there are storage piles of gravel and stone. The complainant has noticed yellow trucks containing soil frequenting the property. They stated that they have seen turkey vultures flying around the property again and this had not been an issue since the facility stopped composting animal remains.

Date Assigned: 10/04/2023

Date Investigated: 10/12/2023

Type: Site Visit

Inspector: MOLLY GOODMAN

Violation (Y/N): Y

eFACTS Inspection Id: 3628986, 3635681

Investigation Id: 431628

Investigation Description: On October 12, 2023, an inspection of the site was conducted with Jennifer Ramos-Buschmann, Air Quality Specialist. Due to the conditions observed during an inspection on September 21, 2023, Kingdom Provisions was cited for being in violation of 25 Pa. Code 299.121(c), 25 Pa. Code 299.115 (a) and (b), and Section 610(1) of the Solid Waste Management Act, Act of July 7, 1980, P.L. 331, as amended, No. 55, 35 P.S. Section 6018.101 (“SWMA”). Kerry Rush, Owner, was available to provide access to the facility and discuss the status of current operations. A slight odor was detected upon entering the site and Mr. Rush stated that it was attributed to a blood being cleaned on that day. Storage bins for animal remains were observed and there was a very strong odor of rotting flesh could be detected approximately 10 feet from the containers. 1 bin was uncovered and had entrails hanging off the side of the container that was attracting a large number of flies. Mr. Rush requested a worker to put a lid on the container, and it was noted that there was a gap approximately 4 inches between the plastic interior of the bin and the top of the exterior frame, exposing the animal remains. An employee later placed a large plastic bag over the container and the facility was reminded to store putrescible waste in a manner that is compliant with storage regulations. 2 bins were observed that had been emptied by MOPAC on the day prior to the visit. The containers had leftover residue from the removed animal remains and the facility was reminded that the bins should be washed out or covered in a manner that complies with the applicable regulations relating to storage. Pieces of animal fat were observed on the ground in proximity to the storage containers and Mr. Rush stated that the material is cleaned up at the end of the day. Kingdom Provisions was reminded that any spills of putrescible waste should be cleaned up at the time of the incident. A strong odor of decomposition was detected within approximately 10-15 feet of the dumpster at the back of the property. Mr. Rush stated that WM was scheduled to remove the waste later that day.

At the time of the inspection, it was determined that the open violations cited during the September 27th inspection have not been resolved.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 375382

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 10/03/2023

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
10/03/2023 11:18 PM	Phone Call	Hi, I'm calling to make a complaint about odors coming from Kingdom Provisions in Pipersville. It's been OK for the past couple weeks, but the past few days I've been noticing some smells. There was a cow hauler that was dropped off about close to midnight on Sunday and then again tonight about an hour ago, which would have been about 10:00 at night. And I just came outside of about 11 and it is horrific, the smell. So it seems like, I don't know, all these issues are I guess starting up again.
10/04/2023 08:26 AM	Phone Call	In a return call to the complainant, they said the odors were still present this morning, but starting to dissipate a little.
10/07/2023 02:25 PM	Phone Call	Hi, I'm calling to make an A complaint about really bad smells that are coming from Kingdom Provisions. It's been all morning, all afternoon. It smelled like sewage earlier today. Now it just smells like rotting animals, like exactly when they were composting. That's what it smells like. There is like tons of Turkey vultures out again today.
10/11/2023 09:48 AM	Phone Call	I'm calling to complain about Kingdom Provisions and orders coming from there again.
10/15/2023 10:21 PM	Phone Call	I'm calling to make a complaint about Kingdom Provisions in Pipersville. There's been horrible odors. Again, it's every weekend at this point and during the week as well, apparently. I spoke to the owner and he said that they have a refrigerated truck that's there and they're supposed to be getting stuff picked up three times a week. Whatever they're doing is not working. It is the same smells the same everything as when they were composting. I know that you guys were supposed to be there last Thursday. I don't know what came of that. But whatever it is, it's just not working. Something's continuing to go on, whether they're specifically doing it on the weekend so that you guys aren't able to go out during that period because you guys aren't working. I don't know, but it's getting to a point where my husband is wants to move, like he wants to put the house on the market. Because of this we're talking to lawyers. We don't know what to do at this point. If you could call me back and maybe get in touch with Plumstead Township about this.
10/23/2023 12:56 PM	Phone Call	Hi, I'm calling to make a complaint about Kingdom Provisions all weekend. It's smell especially at night time. I know they said they weren't operating on the weekend but that's not true at all. So it was all weekend and then today same thing. And in the past hour or two, it's that really strong like sewage type of smell. And I mean like the animal like composing smell, like that's underlying, but it's that really bad smell today. But it was all weekend, I had like 30-40 people at my house and every single person could smell it too.

Call Log

Seq # 2

Call Log Received	Source	Comment
10/07/2023 01:16 PM	Phone Call	Hi, I'd like to file a complaint against Kingdom Provisions due to horrible smells. It smells like they're either composting again or not disposing of their waste properly. It smelled all day all this morning.

Responsible Party Information

Name:
Company: Kingdom Provisions
Permit #:
County:

Home Phone:
Work Phone: 267-914-7430 **Ext:**
Mobile Phone:
Municipality:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Response Information

Priority: 3

of Documents: 2

Program: Air Quality

Complaint Type: Odor

Date Referred:

Date Response Assigned: 10/05/2023

Referred To:

Date Reponse Due: 11/16/2023

Date Resolved: 10/26/2023

Date First Response: 10/12/2023

Inspector: JENNIFER RAMOS-BUSCHMANN

Supervisor: ASHLEY L DAVIS

Investigation Information

Date Assigned: 10/05/2023

Date Investigated: 10/12/2023

Type: Site Visit

Inspector: JENNIFER RAMOS-
BUSCHMANN, MOLLY
GOODMAN

Violation (Y/N): N

eFACTS Inspection Id: 3628986, 3635681

Investigation Id: 431554

Investigation Description: On 10/12/23, I conducted odor surveillance along the neighboring roads near Kingdom Provisions prior to the site inspection and did not note any objectionable odors.

On 10/12/23, Molly Goodman (DEP Waste Program) and I arrived on site at 2:00 PM to conduct a complaint inspection. We met with Kerry Rush who showed us to the rendering bin storage area and the dumpster area. I noted a strong rendering/decomposing type of odor in those areas that appeared to be present only within those areas. Winds were W at 3 mph at the time of inspection, and it was sunny and 70°F. A couple rendering bins were uncovered and full and/or had not been rinsed out. Mr. Rush instructed workers to cover the bins with plastic and lids, which they did. Mr. Rush stated that they are waiting to get new bins which have a tighter seal to better control the odors, however the bins are on back order. Ms. Goodman and I also recommended covering the top of the dumpster with plastic since it doesn't have a tight seal either. The dumpster lid and side doors were closed. I noted a few animal remains/fat on the ground near the bins and dumpster, and Mr. Rush said they would be immediately cleaned up going forward. I noted that the salted hide trailer was moved closer to the building and the remains that were near the previous location had been removed. The former compost area appeared more level and I noted very little standing water. Mr. Rush stated that Mopac still comes to pick up rendering bins on Mondays, Wednesday, and Fridays, and Waste Management comes to empty the dumpster on Tuesdays and Thursdays. Mr. Rush stated that Mopac has been picking up all the rendering bins recently and if they don't, the rendering could be disposed of in the Waste Management dumpster. I observed Waste Management empty the dumpster at 3:08 PM, and I noted rendering/decomposing odors in the facility's driveway at that time. Mr. Rush stated that they are still not burning/singeing animal carcasses/hair and they are still planning to purchase a refrigerated trailer. I observed a truck come to empty an underground tank that stores wastewater and blood from the facility, which did not appear to cause odors.

On 10/17/23, I conducted odor surveillance along Durham Road in between Stump Road and Kingdom Provisions around 3:00 PM and I noted rendering/decomposing odors which I determined to be objectionable. I called Kerry Rush prior to walking along Durham Road and he stated that he was no longer on site and there was no one on site to meet with me. I met with one of the complainants at their residence around 3:30 PM and I noted the same objectionable odors at their property. Winds were WNW at 4 mph and it was cloudy and 59°F at that time. The odors appeared to consistently come and go with the wind and would linger for about 5-15 minutes at a time. I noted the odors again at 3:56 PM, 4:07 PM, and 4:22 PM before I left the complainant's property. I told the complainant I planned to visit the site again next week and I would follow-up with them regarding my findings. I also told them that I would inform Angela Benner, Township Manager of Plumstead Township, of my investigation findings.

On 10/25/23, I spoke with the complainant who initially indicated that the decomposing odors were not noted today, but they were bad the previous two days. I told them that I was near Kingdom Provisions and I was going to stop by soon. At the end of the phone call, the complainant stated that they began noting faint decomposing odors.

On 10/25/23, I arrived on site at 2:17 PM to conduct a complaint inspection. Upon arriving, I noted faint decomposing odors in the facility driveway. Winds were SW at 6 mph and it was 71°F and sunny. I met with Kerry Rush who showed me to the rendering bin storage area and dumpster area. I noted that all but one bin was covered and the lids do not make a tight seal. I also noted several smaller trash bins filled with animal skins that were not covered. Mr. Rush stated that the skins were going to be placed in the dumpster shortly and MOPAC would be there within the hour to empty the rendering bins. The dumpster contained animal heads and other remains. The lid was open and then Mr. Rush closed it; the lid does not make a tight seal. I noted strong decomposing odors in this area. Mr. Rush said that he is going to build a temporary enclosed holding area for the bins until they purchase the refrigerated trailer. Mr. Rush also said he would email me receipts for the new rendering bins that were purchased but are on back order. I noted the decomposing odors in the facility driveway prior to leaving the facility.

On 10/25/23, I conducted odor surveillance along Durham Road near Kingdom Provisions after the site inspection and did not note any objectionable odors.

On 10/26/23, I emailed the complainant my field inspection reports from August, September, and October.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 378425

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 02/22/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq #	Call Log Received	Source	Comment
1	02/22/2024 03:20 PM	Phone Call	A Pipersville resident called to report "horrendous rotting flesh" odors coming from Kingdom Provisions for the past 2 weeks (including today). Caller said they spoke to someone at Kingdom Provisions to let them know the odors were bad, but it has not improved.

Seq #

2

Call Log

Call Log Received	Source	Comment
02/26/2024 04:39 PM	Web Page	Online complaint reads (2 of 3): On February 14, 2024 we contacted Plumstead township and were told to fill out a resident complaint form which we will do shortly. I did not fill out the form on that day, because I did not feel encouraged that it would be helpful. That day we scheduled to meet with Ephraim at Kingdom Provisions on the following day the 15th. Still the 14th, that night the stink was so horrible that it seeped into the house from the basement. We didn't even have to go outside to know how horrible the stink was. We were so upset by then, we called the Plumstead township police so they could experience the horribleness. The officer came about 30 minutes later and surprisingly the stink had dissipated from an overwhelming stench to only a medium amount of offensive smell. He said to fill out the resident complaint form. On February 15th, we met with Ephraim about 1 pm for about 15 minutes in the driveway at the slaughterhouse. We were hoping that our contacts with him when we smelled the stink would give him information to know what and when caused the issue so it could be at least lessened if not resolved. The conversation was cordial. He said continue to text him when it stinks. He said there are 3 times when it is going to stink: when the tanks (inside and outside) are emptied (M, W, F), when cleaning the barn, when he hauls waste in his trailer. When asking why we never smelled anything when the Gouldey's were the owners, he said the Gouldey's processed 10 animals a week, but he processes 200 a week. In a month, he plans on different composting that should be better.
02/26/2024 04:39 PM	Web Page	Online complaint reads (1 of 3): There is a horrible stench coming from the slaughterhouse next door. This started about April 2023 when Plumstead Acquisitions was the owner and Kingdom Provisions was the renter operating the slaughterhouse. The stench became worse during the summer months. Some days the smell was so horrible that we could not stay outside. There were times that we did not go kayaking because we could not stand the smell long enough to load the kayaks on the car. Many a nice summer night, we had to close our windows to prevent the house being filled with the awful stink. We then had to spend money on air conditioning unnecessarily. Many days we could not enjoy our newly built outdoor deck. When we invited summertime guests, we did not worry about rainy weather anymore, rather we instead feared the stench would ruin the gathering. In August of 2023, there was an article in the Bucks County Herald about the neighbors concerned about the smell from the slaughterhouse. Just prior to the article, then owner Plumstead Acquisitions came to our house and said to contact him any time we smelled the stink so he could work with then renter Kingdom Provisions to alleviate the smell. We were concerned about the quality of our well water so we had it tested in August and it was fine. The air improved from August to about November 2023. There were still times we smelled the stink, but nowhere near as powerful and overwhelming and suffocating as during the summer. In the fall and early winter, we were not outside as much to smell the stink. In December of 2023, Plumstead Acquisitions contacted us that previous renter Kingdom Provisions had purchased the property and was the new owner. The stink became worse again in December and into January. Early January there were times when it was quite horrible. We were away for a few weeks. In mid-February the stench became worse. On February 12th it was truly horrible and the worst it had been in a while.
02/26/2024 04:39 PM	Web Page	Online complaint reads (1 of 3): After speaking with Ephraim, we felt that he was going to attempt to improve the situation. However, after finding an old article from October 2020 on the internet published by the Reading Eagle titled, Bucks County Hauler charged with illegally importing thousands of farm animals, we then felt differently. On February 16, we went to State Rep. Shelby Lab's office and spoke to District Office Manager, Sean O'Connor about this issue. On Feb 22, Sean emailed us saying the next step would be to file a formal complaint with the PA department of environmental protection. I love living in Plumstead township and realize that occasionally there will be a smell from the slaughterhouse. But when the stench becomes so frequent and overwhelming that I get a sick feeling in the pit of my stomach and have thoughts of moving from the house and yard I have grown to love, it becomes extremely disheartening. Please eliminate the stink or at minimum please lessen the smell so that I can again love living at my home in Pipersville.

Responsible Party Information

Name:
Company: Kingdom Provisions
Permit #:
County:
Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:
Work Phone: 267-914-7430 **Ext:**
Mobile Phone:
Municipality:

Response Information

Priority: 3

of Documents: 1

Program: Air Quality

Complaint Type: Odor

Date Referred:

Date Response Assigned: 02/23/2024

Referred To:

Date Reponse Due: 04/05/2024

Date Resolved: 02/27/2024

Date First Response: 02/26/2024

Inspector: JENNIFER RAMOS-BUSCHMANN

Supervisor: JILLIAN A GALLAGHER

Investigation Information

Date Assigned: 02/23/2024

Date Investigated: 02/26/2024

Type: Site Visit

Inspector: JENNIFER RAMOS-BUSCHMANN

Violation (Y/N): N

eFACTS Inspection Id: 3717343

Investigation Id: 437606

Investigation Description: On 2/26/24, I called and left a voicemail for the complainant regarding their complaint about odors coming from Kingdom Provisions.

On 2/26/24, I conducted odor surveillance along the neighboring roads near Kingdom Provisions prior to the site inspection and did not note any objectionable odors.

On 2/26/24, I arrived on site at 10:45 AM to conduct an odor complaint inspection. Winds were WSW at 2 mph and it was 43°F and partly cloudy. I met with Amber and Brent Pressley who showed me to the rendering bin storage area and dumpster area. The rendering bins were empty with the exception of a bit of manure and a few pieces of rendering parts. The dumpster was empty and half of the lid was missing; I requested that the missing half be replaced. I observed that there was no composting in the former compost area. I observed salted skins in a trailer and others drying in the sun. I noted no objectionable odors while on site or prior to arriving on site. Ms. Pressley said their wastewater tank was emptied in the afternoon on 2/22/24, which is the date the complaint was received. She also stated that MOPAC continues to come on Mondays, Wednesdays, and Fridays to pick up rendering. Ms. Pressley stated that they no longer put sheep hides in the dumpster, the owner picks them up to be composted in Lancaster, and the dumpster is emptied on Mondays and the tank is emptied on different days as needed.

On 2/26/24, I conducted odor surveillance along Durham Road near Kingdom Provisions after the site inspection and did not note any objectionable odors.

On 2/27/24, I called the complainants regarding the findings of my investigation. I left a voicemail for the first complainant and I spoke with the second complainant.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 378729

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 03/05/2024

Abbreviated Description: Slaughterhouse wastewater leaving property.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq #	1
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Call Log Received	Source	Comment
03/05/2024 12:19 PM	Phone Call	AQ personnel received a direct call from Plumstead Twp Police Dept regarding what appears to be a large amount of blood (or blood tainted rain runoff) leaving the Kingdom Provisions property.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Mobile Phone:

Municipality:

Ext:

Response Information

Priority: 3

Program: Waste Management

Complaint Type: Residual Waste

Date Response Assigned: 03/05/2024

Date Reponse Due: 04/16/2024

Date First Response: 03/05/2024

Inspector: JONATHAN E BOWER

of Documents: 1

Date Referred:

Referred To:

Date Resolved: 03/05/2024

Supervisor: KEVIN C BAUER

Investigation Information

Date Assigned: 03/05/2024

Inspector: JONATHAN E BOWER

eFACTS Inspection Id:

Investigation Description: Inspection Report attached and followup being tracked in eFacts.

Date Investigated: 03/05/2024

Violation (Y/N): Y

Investigation Id: 438177

Type: Site Visit

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 378919

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 03/12/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): Y

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq #	1
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Call Log Received	Source	Comment
03/12/2024 05:02 PM	Phone Call	I am calling to complain about some odors that are starting up again. It was pretty good for a while, and I did notice it on Friday and today again and it's just ongoing today. In a follow up call to complainant on 3/13/24 AM, they stated odors were "significant" on Friday and all day yesterday. They stepped outside this morning while on the phone with me and said the odors are still present today and worse than yesterday. They described the odors as decomposition.
03/13/2024 05:08 PM	Phone Call	The complainant called back this afternoon to report that the odors are getting progressively worse today. Complainant said Kingdom Provisions is doing some digging and moving of material.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Mobile Phone:

Municipality:

Ext:

Response Information

Priority: 3

Program: Air Quality

Complaint Type: Odor

Date Response Assigned: 03/13/2024

Date Reponse Due: 04/24/2024

Date First Response: 03/13/2024

Inspector: JENNIFER RAMOS-BUSCHMANN

of Documents: 1

Date Referred:

Referred To:

Date Resolved: 03/14/2024

Supervisor: JILLIAN A GALLAGHER

Investigation Information

Date Assigned: 03/13/2024

Date Investigated: 03/13/2024

Type: Site Visit

Inspector: JENNIFER RAMOS-
BUSCHMANN

Violation (Y/N): N

eFACTS Inspection Id: 3727654

Investigation Id: 438520

Investigation Description: On 3/13/24, I called and spoke with the complainant regarding their complaint about odors coming from Kingdom Provisions. They stated the odors were bad earlier this morning but were not currently detected around 10:45 AM.

On 3/13/24, I conducted odor surveillance along the neighboring roads near Kingdom Provisions prior to the site inspection and did not note any objectionable odors.

On 3/13/24, I arrived on site at 1:25 PM to conduct an odor complaint inspection. I met with Amber and Brent Pressley who showed me to the back of the property. I noted slight rendering odors next to the rendering bins, some of which were not fully closed/sealed. Ms. Pressley said they were being picked up/taken off site today. I requested that the bins be completely closed/covered going forward. The odors appeared to only be present in that immediate area. We then walked to the fields where the FPR (Food Processing Residual: mineral/wash water/blood) is spread and tilled deeply into the ground. I noted no odors in the field area. Mr. Pressley said that MOPAC is currently down and not picking up rendering waste until Monday (3/18/24), so he is taking the rendering waste offsite to be composted/disposed of elsewhere in Lancaster, which they regularly do on Tuesdays and Thursdays since MOPAC normally comes on Mondays, Wednesdays, and Fridays. I will touch base with the DEP Waste Program regarding spreading the FPR in the three fields. The dumpsters were moved to the front of the property since they only put regular trash (no hides) in them now. Winds were WSW at 7 mph and it was 69°F and mostly sunny at the time of inspection.

On 3/14/24, I called and spoke with the complainant and a previous complainant regarding the findings of my investigation.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 379083

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 03/15/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq #	1
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Call Log Received	Source	Comment
03/15/2024 12:22 PM	Phone Call	Voicemail: Hi, I'm calling to make a complaint about provisions for the past two hours it and still at this moment I'm outside right now. Is that hair burning smell? I just wanted to formally document it with you guys as a complaint.
03/21/2024 03:19 PM	Phone Call	Voicemail: Hi, I'm calling to make a complaint about Kingdom Provisions I just got home. I haven't been home all day since this morning I got home and it's the burning smell, burning hair. It's just horrible. It's been like progressively getting worse, especially in the afternoons around this time. In a follow-up call to complainant, they said the odors are continuing and are "significantly strong". It smells like burnt hair. Caller said this has been an ongoing concern since last weekend.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Mobile Phone:

Municipality:

Ext:

Response Information

Priority: 3

Program: Air Quality

Complaint Type: Odor

Date Response Assigned: 03/22/2024

Date Reponse Due: 05/03/2024

Date First Response: 03/27/2024

Inspector: JENNIFER RAMOS-BUSCHMANN

of Documents: 1

Date Referred:

Referred To:

Date Resolved: 03/28/2024

Supervisor: JILLIAN A GALLAGHER

Investigation Information**Date Assigned:** 03/22/2024**Date Investigated:** 03/27/2024**Type:** Site Visit**Inspector:** JENNIFER RAMOS-
BUSCHMANN**Violation (Y/N):** N**eFACTS Inspection Id:****Investigation Id:** 439231**Investigation Description:** On 3/27/24, I conducted odor surveillance along the neighboring roads near Kingdom Provisions prior to the site inspection and did not note any objectionable odors.

On 3/27/24, I arrived on site at 9:55 AM to conduct an odor complaint inspection. Winds were NNE at 1 mph and it was 44°F and cloudy. I met with Amber and Brent Pressley who stated that they singe a small amount of hair off of some of the animal carcasses after the majority of hair has been removed in the scalding tank, and this only takes place 1-2 times a week sometime between 7:00 AM – 5:30 PM when USDA inspectors are on site. Mr. Pressley offered to show me the singeing process at a later date; I plan to come out to observe this process when it is occurring. We then walked to the back of the property and I observed that all the rendering bins were empty. Ms. Pressley stated that MOPAC is still down and not accepting rendering, so all of their rendering is placed in a large trailer and hauled off site at the end of every day. I observed rendering being dumped into the trailer with a backhoe during the inspection. I noted minor rendering odors in that area at that time and the odors were noted only in that area. I observed the former compost area and noted no composting taking place.

On 3/28/24, I called and spoke with the complainant regarding the findings of my investigation.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 379732

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 03/29/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
03/29/2024 12:57 PM	Phone Call	Voicemail: Hi, I'm calling to place a complaint for odors coming from Kingdom Provisions. They were happening yesterday around 2:30 and then this morning burning smells like burning hair. At 7:30 I noticed that started. I was out for a little while and now it's starting up again. Same thing. That burning hair type of smell and almost like a burning plastic maybe, I'm not sure. And wafts of the decay type of smell as well.
04/05/2024 04:01 PM	Phone Call	Voicemail: Hi, I'm calling to make a complaint about Kingdom Provisions Started smelling about 1/2 hour ago. It's really, really strong. Like burning odors, it's just kind of getting out of hand.
04/15/2024 01:59 PM	Phone Call	Hi, I'm calling to make a complaint about Kingdom Provisions It has been smelling this morning at 7:00 AM on and now it's about 2:00 this morning. It smells like decaying animals and the like burning of hair and burning hair Smell has been pretty consistent all day. It's very strong right now. I know that they keep saying that it's not being blown outside, but obviously it is if I could smell it So it's pretty much like an everyday thing. In a follow up call to complainant, they also expressed concern about a trailer fire that occurred on the RP's property in the woods yesterday. They were advised that this was not a DEP issue.
04/17/2024 10:19 AM	Phone Call	Calling to report continued odors today.

Call Log

Seq # 2

Call Log Received	Source	Comment
04/16/2024 01:35 PM	Phone Call	Caller reporting odors from Kingdom Provisions the past 2 days have been "horrible". Caller last noticed the odors when they went home for lunch. They said it smells like burning hair and decomposition.

Call Log

Seq # 3

Call Log Received	Source	Comment
04/17/2024 09:50 AM	Phone Call	Complaint call regarding odors of decomposition at caller's residence around 9:30am. Caller noticed the odors as they were leaving their house. They said the facility is meeting with the township to get permission to compost, but caller said they think KP is already composting because of the smell.
04/17/2024 12:37 PM	Phone Call	Voicemail: I called earlier today. The smell of decomposing animals were real strong today outside my house and now there is a real strong smell of burning hair down our driveway. So I just talked to Efram this morning and I told them that I'd heard that they were burning the hair off skins and he said that they are working on a solution and I said until you get that solution you should not be doing this. So anyway, that's all. Thanks. Bye.

<u>Call Log</u>		
Seq #	4	
Call Log Received	Source	Comment
04/17/2024 12:55 PM	Phone Call	<p>Caller said the odors are really awful today. They said in the last month they have only noticed minor odors. The odors today are decomposition odors.</p> <p>Caller inquired whether KP is allowed to be composting. They asked the township who told them to contact DEP.</p>

Responsible Party Information

Name:	Home Phone:
Company: Kingdom Provisions	Work Phone: 267-914-7430 Ext:
Permit #:	Mobile Phone:
County:	Municipality:
Address: 5960 DURHAM RD PIPERSVILLE, PA 18947-1214	

Response Information

Priority: 3	# of Documents: 1
Program: Air Quality	Date Referred:
Complaint Type: Odor	Referred To:
Date Response Assigned: 04/15/2024	Date Resolved: 04/16/2024
Date Reponse Due: 05/27/2024	
Date First Response: 04/16/2024	
Inspector: JENNIFER RAMOS-BUSCHMANN	Supervisor: JILLIAN A GALLAGHER

Investigation Information

Date Assigned: 04/15/2024	Date Investigated: 04/16/2024	Type: Site Visit
Inspector: JENNIFER RAMOS-BUSCHMANN	Violation (Y/N): N	
eFACTS Inspection Id: 3746752	Investigation Id: 440274	

Investigation Description: On 4/4/24, I called Brent Pressley to inquire about coming out to see the singeing process the following week (due to rain this week). Mr. Pressley returned my call afterhours. I called Mr. Pressley on 4/5/24 and we tentatively planned to conduct the singeing observation on 4/10/24. On 4/9/24, Mr. Pressley informed me that they were no longer conducting singeing on 4/10/24, and he would let me know the next time they planned to singe so that I could come out to observe.

On 4/16/24, I arrived on site at 2:40 PM to conduct an odor complaint inspection. It was 69°F and sunny, and winds were NW at 8 mph. I met with Ephriam Stoltzfus who showed me to the singeing area as I told him I noted burning hair odors upon entering the facility driveway. I observed that singeing was actively taking place. I noted no smoke and I noted burning hair odors. The singeing room has large vents that vent outside. We then went to the back of the facility and I noted three trash bins and the bucket of a small backhoe filled with animal body parts and skins. Mr. Stoltzfus stated that all rendering is placed in a truck throughout the day and taken for offsite composting at the end of every day. I noted rendering odors near the truck. I also noted manure odors coming from two large piles of manure in the field to the right of the facility. Mr. Stoltzfus stated the barns were just cleaned and all the manure was removed and placed in the field. I observed salted and unsalted hides behind the facility; I did not note odors coming from them. Mr. Stoltzfus stated that they plan to begin composting the rendering animal remains again but in a field farther back on the property within the next month. He stated it will be done properly this time and he is meeting with personnel from Plumstead Township on 4/17/23 to discuss. I then walked along Durham Road towards Stump Road and I noted burning hair and rendering odors at 3:25 PM and 3:41 PM. The odors appeared to linger for about 5-10 minutes. I spoke with a complainant who confirmed those were the odors they smelled throughout the day today and yesterday. Upon returning to the facility, I observed singeing was taking place again. Mr. Stoltzfus stated they singe animal body parts throughout the day every day.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 379940

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 04/19/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
04/19/2024 02:17 PM	Phone Call	Calling to report "real strong odors of burning hair" coming from Kingdom Provisions right now.

Call Log

Seq # 2

Call Log Received	Source	Comment
04/19/2024 02:55 PM	Phone Call	Calling to report burning hair odors over the last 30-45 minutes at their home, and also while driving by Kingdom Provisions.
04/20/2024 01:58 PM	Phone Call	Voicemail: I'm calling to make a complaint about strong odors coming from Kingdom Provisions and Pipersville. Smells like rotting animals It's the weekend. They're not even supposed to be operating. I don't think so. I'm pretty sure I was told that multiple times.
04/22/2024 01:39 PM	Phone Call	Voicemail: Hi I'm calling to make a complaint about odors coming from Kingdom Provisions. This morning it was more of the burning smells and the rest of the day throughout since this morning till now. More of the rotting smells like there's animals, like laying out something along those lines.
04/24/2024 11:15 AM	Phone Call	Caller reporting odors from Kingdom Provisions since this morning. They described the odors as a combination of burning/animal decomposition. They said they did not note any odors yesterday, likely due to winds blowing the opposite way yesterday. Caller said there were also vultures hanging around the facility.

Call Log

Seq # 3

Call Log Received	Source	Comment
04/23/2024 02:00 PM	Phone Call	Complaint call from a Pipersville resident reporting "really bad" decomposition-type odors from Kingdom Provisions today. Caller said they started noticing the odors outside of their residence around 10-10:30am. At the time, the odors were intermittent, but now they are stronger and constant now. Caller has been working outside today, but said the odors are strong enough that they feel that they cannot be outside now.

Responsible Party Information

Name:
Company: Kingdom Provisions
Permit #:
County:
Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:
Work Phone: 267-914-7430 **Ext:**
Mobile Phone:
Municipality:

Response Information

Priority: 3

of Documents: 1

Program: Air Quality

Complaint Type: Odor

Date Referred:

Date Response Assigned: 04/19/2024

Referred To:

Date Reponse Due: 05/31/2024

Date Resolved: 04/30/2024

Date First Response: 04/26/2024

Inspector: JENNIFER RAMOS-BUSCHMANN

Supervisor: JILLIAN A GALLAGHER

Investigation Information

Date Assigned: 04/19/2024

Date Investigated: 04/26/2024

Type: Site Visit

Inspector: JENNIFER RAMOS-BUSCHMANN

Violation (Y/N): N

eFACTS Inspection Id: 3754520

Investigation Id: 441073

Investigation Description: On 4/26/24, I arrived on site at 11:55 AM to conduct an odor complaint inspection. Prior to arriving on site, I walked along Durham Rd. for about 20 minutes and did not note any burning hair or decomposing odors. I noted slight burning hair odors upon arriving at the facility. I met with Ephraim Stoltzfus who said that they were just singeing hair. He stated that they are in the process of setting up a new system to remove all hair from animal carcasses prior to burning which will prevent odors from occurring during this process and he estimates it will be in place within 2-3 weeks. We then walked to the back of the facility and I noted slight decomposing odors. Mr. Stoltzfus stated that the odor was due to blood/body fluids that dripped from a trailer that was parked there earlier; he then had a worker scrap up the soiled area and remove it. We then walked to a field in the back left of the property where the new compost pile is. Mr. Stoltzfus stated they began composting this past Wednesday (4/24/24). I noted a slight decomposing odor near the pile and Mr. Stoltzfus instructed a worker to cover certain exposed areas and skins with 12 inches of wood chips which he said will help contain odors. Mr. Stoltzfus stated he will have workers bring rendering/skins/intestines to the compost pile regularly throughout the day so as to prevent odors from occurring. He stated that bones and heads will not be added to the compost pile, they will be kept in a cooler and then disposed of with their regular trash. Mr. Stoltzfus stated they are still land applying blood water to the field in the back right of the property for now until they plant crops in the beginning of June. It was sunny and 59°F, and winds were SE at 5 mph at the time of inspection.

On 4/30/24, I spoke with the complainants regarding the findings of my investigation.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 380354

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 05/02/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
05/02/2024 11:32 AM	Phone Call	Voicemail: I'm calling to make complaints of odors coming from Kingdom Provisions. It was all yesterday. I just didn't get a chance to call. There were cow haulers that dropped off at midnight and again all day today. It's just getting worse and worse and I know they started composting and it is the smell, like decaying smell. There's Turkey vultures all over, coyotes at night. Like it's just getting a little insane again
05/06/2024 03:05 PM	Phone Call	Call to AQ Specialist regarding strong decomposing odors coming from Kingdom Provisions today.
05/08/2024 12:56 PM	Phone Call	Voicemail: I'm calling to make a complaint about really strong odors coming from Kingdom Provisions. It was happening Monday as well as watching the Packers go. Same thing again today.

Call Log

Seq # 2

Call Log Received	Source	Comment
05/08/2024 04:45 PM	Phone Call	Calling to report strong odors at their residence when they arrived home from work today. Caller noted that a large tractor trailer made a delivery to Kingdom Provisions this morning, but that they didn't notice the odors then.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Ext:

Mobile Phone:

Municipality:

Response Information

Priority: 3

Program: Air Quality

Complaint Type: Odor

Date Response Assigned: 05/02/2024

Date Reponse Due: 06/13/2024

Date First Response: 05/06/2024

Inspector: JENNIFER RAMOS-BUSCHMANN

of Documents: 1

Date Referred: 05/08/2024

Referred To: Bucks County Conservation District

Date Resolved: 05/09/2024

Supervisor: JILLIAN A GALLAGHER

Investigation Information**Date Assigned:** 05/08/2024**Date Investigated:** 05/08/2024**Type:** Site Visit**Inspector:** JENNIFER RAMOS-
BUSCHMANN**Violation (Y/N):** N**eFACTS Inspection Id:** 3759771**Investigation Id:** 441657

Investigation Description: On 5/1/24, I conducted odor surveillance along Durham Rd. around 1:30 PM and again from 2:00-2:20 PM along Durham Rd. and in the facility's driveway and did not note any burning hair or decomposing odors. It was sunny and 79°F, and winds were W at 6 mph.

On 5/6/24, I spoke with the complainant regarding the findings of my odor surveillance conducted on 5/1/24. At the end of the call around 3:05 PM, the complainant stated that they noted strong decomposing odors coming from Kingdom Provisions.

On 5/8/24, I arrived on site at 2:35 PM to conduct an odor complaint inspection. Prior to arriving on site, I noted decomposing odors and occasional burning hair odors along Durham Road and at a complainant's property. The odors were strong at times and came and went with the wind consistently for the 30 minutes that I was there. Winds were W at 11 mph and it was mostly sunny and 81°F. I noted the same odors upon arriving at the facility. I met with Ephraim Stoltzfus who said that the odors were due to the heads not being picked up when they were supposed to from Holley at 6:00 AM this morning. I walked to the back of the facility and saw two trash bins with fat in them which were covered with plastic; I did not note odors from them. I noted very strong objectionable odors coming from the dumpster full of heads and there were numerous flies in that area. There were also trash bins with remains in them and some remains on the ground. I then walked to the compost pile. I noted rendering odors from cow stomachs that had recently been put on the pile and were not yet covered; Mr. Stoltzfus stated they would be covered shortly with wood chips along with any remaining rendering from the day. At 2:58 PM, the Holley dump/trash truck came and picked up the contents of the two dumpsters and odors appeared to improve. Mr. Stoltzfus said that the scalding tank to remove hair from animal carcasses should be delivered on Friday 5/10/24.

On 5/8/24, I spoke with one of the complainants regarding the findings of my investigation.

On 5/9/24, I left a message for one of the complainants regarding the findings of my investigation.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 380354

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 05/02/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
05/02/2024 11:32 AM	Phone Call	Voicemail: I'm calling to make complaints of odors coming from Kingdom Provisions. It was all yesterday. I just didn't get a chance to call. There were cow haulers that dropped off at midnight and again all day today. It's just getting worse and worse and I know they started composting and it is the smell, like decaying smell. There's Turkey vultures all over, coyotes at night. Like it's just getting a little insane again
05/06/2024 03:05 PM	Phone Call	Call to AQ Specialist regarding strong decomposing odors coming from Kingdom Provisions today.
05/08/2024 12:56 PM	Phone Call	Voicemail: I'm calling to make a complaint about really strong odors coming from Kingdom Provisions. It was happening Monday as well as watching the Packers go. Same thing again today.

Call Log

Seq # 2

Call Log Received	Source	Comment
05/08/2024 04:45 PM	Phone Call	Calling to report strong odors at their residence when they arrived home from work today. Caller noted that a large tractor trailer made a delivery to Kingdom Provisions this morning, but that they didn't notice the odors then.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Ext:

Mobile Phone:

Municipality:

Response Information

Priority: 3

Program: Waste Management

Complaint Type: Odor

Date Response Assigned: 05/02/2024

Date Reponse Due: 06/13/2024

Date First Response: 05/06/2024

Inspector: BEDHR MAJEED

of Documents: 1

Date Referred:

Referred To:

Date Resolved: 05/09/2024

Supervisor: JONATHAN E BOWER

Investigation Information

Date Assigned: 05/02/2024

Date Investigated: 05/09/2024

Type: Site Visit

Inspector: BEDHR MAJEED

Violation (Y/N): N

eFACTS Inspection Id: 3759771

Investigation Id: 441686

Investigation Description: On May 8, 2024, I, Jonathan Bower, Solid Waste Supervisor and Bedhr Majeed, Environmental Trainee conducted an inspection at Kingdom Provisions (KP). On this day the weather was partially cloudy and approximately 75 degrees at the time of the inspection. Early that morning there was heavy rain of approximately $\frac{3}{4}$ of an inch in a short, passing system. This inspection was also conducted in response to complaints of offsite odors, filed with the Department on Monday, May 6, 2024, as well as later in the day after completion of the inspection on, Wednesday, May 8, 2024.

Upon arriving on site, a slight odor of manure was observed at the front of the property. We proceeded to the rear of the building, located on site, where butchering operations occur. At the rear of the building we met with Ephraim Stoltzfus, an owner for Kingdom Provisions and Mr. Bauer an equipment operator working for KP.

At the rear of the building there are 2 openings, equipped with small conveyors where the residuals from the butchering process exit the building. At previous inspections containers intended for offsite rendering were placed at this location to collect the food processing residuals (FPR). The containers were then stored in the adjacent parking area, awaiting removal. At the time of this inspection a loader and its bucket were being used to collect the FPR material, then the loader was transporting the FPR material to the composting area in a field separated by a short stone roadway. At this time, we also discussed washing containers and equipment inside where the wash water can be contained and not impact storm water.

The site walk continued back to the composting area. The composting area consisted of a windrow approximately 100 feet in length, 8 feet in width and 4 feet in height. Ephraim explained that the area had been regraded and a pad consisting of woodchips was constructed. Ephraim explained how FPR material is applied, cover and turned. He also explained that no FPR material containing bones is added to the compost pile. This is done to help reduce the time frame for the biological process of composting to be completed. The FPR material that does contain bones is still containerized and shipped off site for further processing. He also stated that two windrows the size of the one present would be needed.

In this area odors were observed to be strong when close to the section where animals remains were actively being added, from the butchering process to the compost pile. The odors decrease as we traveled the length of the compost pile to the older and turned material. Odors similar to the odors observed in this area were not detected at the building where we met, nor in the walk back to the compost area. There was standing water in areas around the compost which were likely due to the rain that morning.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 380806

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 05/17/2024

Abbreviated Description: Odors from Kingdom Provisions.

Long Description:

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Call Log

Seq # 1

Call Log Received	Source	Comment
05/17/2024 04:22 PM	Phone Call	Voicemail: I'm calling to complain about the smell that it's coming from the farm Kingdom Provisions. It is unbearable. I can't even open up my windows and I simply needed to run from my car to the house. The smell is horrible, so something should have been done. Someone should come in and check that.

Call Log

Seq # 2

Call Log Received	Source	Comment
05/18/2024 12:35 PM	Phone Call	Voicemail: I'd like to file a complaint with Kingdom Provisions and Pipersville, Pennsylvania. Very strong odors, unbearable for the past three days, not able to go outside at times. It's in my house and the inside of my house smells. In a follow-up call on 5/20/24, complainant stated that odors were bad at their residence beginning last Thursday and through the weekend. They said they didn't notice odors this morning when leaving for work. They expressed frustration that the situation has been going on for so long and did not feel that it was being addressed.

Call Log

Seq # 3

Call Log Received	Source	Comment
05/20/2024 05:59 PM	Phone Call	Voicemail: I'm calling about the smell from Kingdom Provisions. So I was told to call you guys if I could smell anything because we're not supposed to. I can smell it. I've actually been able to smell it like 10 straight days, but I just haven't found the number.

Responsible Party Information

Name:

Company: Kingdom Provisions

Permit #:

County:

Address: 5960 DURHAM RD
PIPERSVILLE, PA 18947-1214

Home Phone:

Work Phone: 267-914-7430

Ext:

Mobile Phone:

Municipality:

Response Information

Priority: 3

Program: Air Quality

Complaint Type: Odor

Date Response Assigned: 05/20/2024

of Documents: 0

Date Referred: 05/20/2024

Referred To: Bucks County Conservation District

Date Reponse Due: 07/01/2024

Date Resolved: 05/21/2024

Date First Response: 05/20/2024

Inspector: ALEXANDER T YARNELL

Supervisor: HAENG KIM

Investigation Information

Date Assigned: 05/20/2024

Date Investigated: 05/20/2024

Type: Site Visit

Inspector: ALEXANDER T YARNELL

Violation (Y/N): N

eFACTS Inspection Id:

Investigation Id: 442232

Investigation Description: 5/20/2024 at 10:45 AM, 68°F and rising, wind 2-4 mph from WSW with frequent lulls and directional changes

I arrived in the complainant's area and drove slowly up and down Durham Rd (passing Kingdom Provisions) with my windows down. I did not experience any odors while driving. I observed at least one trash truck leave Kingdom Provisions. A dump truck also appeared to have come from their property during that time. I then parked and walked north along Durham Rd starting at its intersection with Stump Rd. I walked approximately 100 yards further north beyond the property boundary and returned to my vehicle. I did not experience any odors on my foot patrol either. I contacted one of the complainants and met them on their property. They stated that they could detect the odor while we stood together, but I was unable to smell anything unusual. I heard the sound of heavy machinery operating in the direction of Kingdom Provisions and the complainant allowed me to wait on their property while I waited to smell any of the previously described decomposition odors. I was unable to smell any objectionable odors while in the field and did not inspect Kingdom Provisions.

I returned to SERO and summarized my findings via email to the complainants.

Date Assigned: 05/20/2024

Date Investigated: 05/21/2024

Type: Phone Call

Inspector: ALEXANDER T YARNELL

Violation (Y/N): N

eFACTS Inspection Id:

Investigation Id: 442287

Investigation Description: I called and spoke to the complainants via phone. The complainants stated that the odors were much stronger in the late afternoon and early evening on 5/20/24 and that they had been experiencing the decomposition odors for more than one week. I explained that the Bucks County Conservation District and DEP (Waste) will likely be heading up the investigations going forward and to continue calling DEP with their complaints for the time being.

Complaint Information

4100 - EP SE Rgnl Off Norristown

Complaint Id: 380863

County: Bucks

Entered By: LISA MILLER

Source: Phone Call

Date Received: 05/21/2024

Related Complaint Id:

Municipality: Plumstead Township

After Hours (Y/N): N

ER Related (Y/N): N

Date Acknowledged:

Abbreviated Description: Odors from Kingdom Provisions.

Long Description: Complaints forwarded to DEP WM and AQ, Bucks County Conservation District and Plumstead Township Manager via email.

Call Log

Seq # 1

Call Log Received	Source	Comment
05/21/2024 01:17 PM	Phone Call	Caller said they are currently detecting decomposition odors at their residence. They said they can hear backhoes running at Kingdom Provision's property and thinks they are composting. They do not think the odors are from KP's trash, because they observed the trash getting picked up from the site yesterday (caller said in the past KP blamed the odors on trash). Caller is concerned that the odors will continue to get stronger today. Currently they described them as an 8/10 in strength.
05/22/2024 11:54 AM	Phone Call	Voicemail: Hi, I'm calling to make a complaint about Kingdom Provisions Strong orders coming from there again today and just want to make sure that you guys were aware of it.
05/23/2024 09:10 AM	Phone Call	Calling to report continuing odors of decomposition today.
05/24/2024 01:38 PM	Phone Call	Voicemail: I am calling to document a complaint about odors decomposing odors coming from Kingdom provisions. It's been since this morning and ongoing just the entire time so there's like no gaps in the spell. You don't have to call me back.
05/28/2024 11:31 AM	Phone Call	Voicemail: I'm calling to make a complaint about odors coming from Kingdom provisions. They started this morning. Probably around 6:00 is when I noticed that there are still going on. It's combination of the burning hair, but more predominantly it's the like the king you're carrying smells. And also yesterday and the day before there was just, I mean like maybe 20 Turkey vultures. I did take pictures of it. They were, there was some in my yard, but it's you don't have to have anyone call me back.
05/31/2024 02:59 PM	Phone Call	Voicemail: I'm calling to make a complaint about odors coming from Kingdom provisions. Yesterday, Thursday for probably like 5 hours smell like burning hair. Today it was burning hair this morning and as the day went on and continuing now it's like decomposing smells.
06/01/2024 03:28 PM	Phone Call	Voicemail: Hi, I'm calling to report strong odors coming from Kingdom provisions. It's deep, like decaying smells since probably the past four hours or so. It's been kind of all week, but today is definitely the worst day. You can call me back if you want.
06/02/2024 11:29 AM	Phone Call	Voicemail: Hi, I just wanted to report strong orders coming from Kingdom provisions today being Sunday started this morning the first time I went outside which is like about 7 and they're just getting worse and worse throughout the day. Alright, thank you. Bye.
06/04/2024 01:43 PM	Phone Call	Voicemail: I am calling to report strong odors coming from Kingdom provisions. It started earlier today and they're just getting stronger as the day goes on. It's like the decomposing like dead animals smell I just wanted to document that and feel free to call me back. You don't have to though.

Call Log

Seq # 2

Call Log Received	Source	Comment
05/21/2024 03:18 PM	Phone Call	Caller said when they got home from work this afternoon, the odors from Kingdom Provisions were "disgusting". Caller did not note odors in the morning when they left for work.
06/01/2024 02:46 PM	Phone Call	Voicemail: I just wanted to let you guys know that Kingdom Provisions stinks to high heaven today. It's about 2:45 on Saturday afternoon. I was going to have people outside, but we have to be inside now because it smells so incredibly bad. Thank you very much for your attention. Hopefully you can shut them down soon. Talk to you later.

Call Log

Seq # 3

Call Log Received	Source	Comment
05/31/2024 10:01 PM	Phone Call	<p>Call to ER line: Is this an odor complaint? Yes Description: SMELL of Dead animals, blood, very gross How long has it been going on? 5/31 9:45pm Encounter odor where? At home. ----- Site: Kingdom Provision Site address: 5960 Durham Road Zip: 18974- City: Warminster State: PA</p>

Call Log

Seq # 4

Call Log Received	Source	Comment
05/31/2024 05:34 PM	Phone Call	<p>Voicemail: Calling in reference to a really foul smell. It comes in waves throughout the day and the evening, but it was just really strong within the hour. I think it's coming from the butcher shop on 413 Durham Road in Pipersville, PA. Gouldie Farms *****. I've heard rumors that they are disposing of animal bodies and guts and innards throughout their fields. Then that is the smell that has wafting over through the area.</p>

Call Log

Seq # 5

Call Log Received	Source	Comment
06/02/2024 09:51 AM	Phone Call	<p>Voicemail: Hi, I'd like to make a complaint against Kingdom Provisions in Pipersville, Pennsylvania due to a foul odor of decaying animals. The smell has been going on since Friday every day this weekend including Friday.</p>

Call Log

Seq # 6

Call Log Received	Source	Comment
06/03/2024 06:12 AM	Phone Call	<p>Voicemail: Today is June 3rd and I'm calling about the awful smell that it's coming from the farm, the Kingdom provision, and you can't even breathe at 6:10 in the morning and I have to close all my windows. That's how bad it is. I hope someone can take care of it.</p>

Seq #		7	<u>Call Log</u>
Call Log Received	Source	Comment	
06/01/2024 08:24 PM	Phone Call	Call to ER line: Is this an odor complaint? Yes Description: Rotting flesh, blood, etc. They are composting heads, guts, blood. How long has it been going on? Over a year Encounter odor where? At home. ----- Site: Kingdom Provisions Site address: 5960 Durham Road Zip: 18947- City: Pipersville State: PA Site contact: Ephraim Stoltzfus Phone: 717-471-7773	
06/04/2024 09:53 PM	Phone Call	Voicemail to WM DS Bower: I just talked to Eman understand that you were out today or somebody from the DEP and I called a complaint in this morning and actually the last two nights about the smell and this morning I got home around 9-30-10 could've been 10:30 And I could smell it here and I can smell it like on our patio. According to Ephram you guys. We're all over the farm and didn't smell anything. Oh So I don't know what's going on there there's a strange thing I mean I think that they've got -I can see this pile so I assume that's the composting pile and for the last couple days they've been going back-and-forth past the composting pile into another field. I'm wondering if they're composting someplace that's not on their farm, I'm not sure how much land is included with it But where the tree line is it going past that back-and-forth, back-and-forth. I don't know what they're doing but anyway I'd appreciate you give me a call back.	
06/04/2024 10:16 AM	Phone Call	Caller is reporting strong odors outside of their residence today, believed to be coming from Kingdom Provisions.	

<u>Responsible Party Information</u>			
Name:		Home Phone:	
Company: Kingdom Provisions		Work Phone: 267-914-7430	Ext:
Permit #:		Mobile Phone:	
County:		Municipality:	
Address: 5960 DURHAM RD PIPERSVILLE, PA 18947-1214			

<u>Response Information</u>	
Priority: 3	# of Documents: 1
Program: Waste Management	
Complaint Type: Odor	Date Referred: 05/23/2024
Date Response Assigned: 05/23/2024	Referred To: Bucks County Conservation District and Plumstead Township
Date Reponse Due: 07/04/2024	Date Resolved: 05/29/2024
Date First Response: 05/29/2024	
Inspector: BEDHR MAJEED	Supervisor: JONATHAN E BOWER

Investigation Information

Date Assigned: 05/23/2024

Date Investigated: 05/29/2024

Type: Site Visit

Inspector: BEDHR MAJEED

Violation (Y/N): N

eFACTS Inspection Id:

Investigation Id: 442982

Investigation Description: On May 30, 2024, I, Bedhr Salam Majeed, Environmental Trainee and Kirsti Kraus WM Environmental Protection Specialist, conducted an inspection at Kingdom Provisions (KP). Weather during inspection was 71° partly cloudy with winds 4mph NW:10mph gusts. This inspection was also conducted in response to complaints of offsite odors, filed with the Department on Monday May 17, 2024, Tuesday May 21, 2024; Wednesday May 22, 2024; Thursday May 23, 2024; and Friday May 24, 2024.

Prior to arriving on site, the surrounding area was surveyed for odors. This was done by driving from East and West on Durham Road.. A slight manure odor was detected offsite on the West side of the site between 6030 Durham Road and Kingdom Provisions property. We proceeded to the rear of the building, located on site, where butchering operations occur. At the rear of the building, we met with Samir Hammed (Manager) and Carly Seldow of Bucks County Conservation Department (BCCD).

At the rear of the building there are 2 chutes, equipped with small conveyors where the residuals from the butchering process exit the building. During previous inspections containers intended for offsite rendering were placed at this location to collect the food processing residual (FPR). The containers were then stored in the adjacent parking area awaiting removal. At the time of this inspection a loader and its bucket were being used to collect the FPR material, the loader would then transport the FPR material to the composting pile in a field separated by a short stone roadway. A recent pickup of offsite renderings was done on 5/28/2024. Upon arriving at the South side of the site, Samir showed us a new practice of an inside wash area for containers and equipment where all wash water runoff would be contained. Samir stated that the wash water pit would be pumped every four to five (4-5) days by Nicholas Septic. Records of disposal from Nicholas Septic were asked to be sent electronically via the emails provided to Kingdom Provisions from myself and Kirsti.

The site walk continued back to the composting area. The roadway to the windrow piles was free of animal remains. The composting area consisted of two (2) windrow compost piles approximately 50 feet in length, 8 feet in width and 4 feet in height. Pile #1 appeared to have been managed, by turning material and providing cover in a way that this pile was sufficiently producing a compost material. On Pile #2 a recent pile of Cow Stomachs and Heads were visible without being covered with woodchips. Samir stated woodchips from Haycock Farms would be received later that day and applied to the pile. Samir agreed to send an Email later that day with pictures confirming the woodchip placement on the windrow piles. A picture sent by Samir is titled image 5 on page 7.

In the compost area odors were observed to be a mild decomposing odor near the animal remains actively being added to compost pile #2. The odors would decrease as we traveled the width of the compost pile to the older and turned material in pile #1. Odors like the odors observed in the compost area were not detected at the North or South side of the building, nor in the walk back to and from the compost area. The odors observed in the compost area were not observed off site at the time of this inspection.

Upon leaving the site weather conditions were 72°, Partly Cloudy with winds 4mph NW: 6mph gusts. Kingdom Provisions has agreed to submit a plan in June of 2024 addressing the best management practices for the management of FPR as compost as well as a land application system (LAS). Comments have been provided by the Department to KP addressing the manure management plan previously submitted, addressing the LAS of FPR. As of the date of this report the Department has not received additional information about BMP from KP.